# Manchester City Council Report for Resolution

**Report to:** Communities and Equalities Scrutiny Committee – 24 May 2018

Subject: Our Manchester Voluntary & Community Sector Funding

Programme

**Report of:** Deputy Chief Executive (Growth & Neighbourhoods)

#### **Summary**

This report responds to the request of the last meeting of this Committee for an update on the Our Manchester Voluntary & Community Sector Funding Programme, specifically to include

• The Equality Impact Assessment (EIA) completed following the funding recommendations supported by the Our Manchester VCS Programme Board.

#### Recommendations

Members are asked to consider and comment on the report for the Our Manchester Voluntary & Community Sector Funding Programme, specifically the EIA contained within.

Wards Affected: All

## Alignment to the Our Manchester Strategy Outcomes (if applicable)

Manchester Strategy outcomes	Summary of how this report aligns to the OMS
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	
A highly skilled city: world class and home grown talent sustaining the city's economic success	
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	This funding programme draws its outcomes from the Our Manchester Strategy. The city's voluntary sector has a unique role in unlocking the potential of our communities. This programme provides security of the funding for a significant number of voluntary groups in the city

A liveable and low carbon city: a destination of choice to live, visit, work	
A connected city: world class infrastructure and connectivity to drive growth	

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# **Background documents (available for public inspection):**

None

#### 1. Introduction

1.1. At the last meeting of this Committee, Members requested an update on the Our Manchester Voluntary & Community Sector (OMVCS) Funding Programme and specifically for a copy of the Equality Impact Assessment (EIA) completed following the funding recommendations supported by the OMVCS Programme Board. This report responds to that request.

# 2. Programme Update

- 2.1. Since the last meeting of this Committee, the new Programme Team Our Manchester Funds (Programme Team), have led the delivery of the due diligence process for the new funding programme; with the support of 17 Liaison Officers recruited and trained from across the Council including the Equalities Team, Neighbourhood Teams and Strategic Commissioning/ Manchester Health & Care Commissioning (MHCC). This took place throughout February and early March 2018 and consisted of a review of each organisation's application, supporting documentation and visits to the organisation. Checks and visits were undertaken by the Programme Team and Liaison Officers to 63 organisations recommended for funding, as previously reported to the Committee. Checks considered financial, strategic and monitoring systems and information, risks, opportunities and other relevant information which has been captured in individual organisation due diligence forms.
- 2.2. A moderation exercise on the due diligence process was conducted by the Programme Team, to ensure as far as possible that the approach has been consistently delivered. This exercise was supported by Council's Internal Audit team, who have given **Substantial Assurance** over the due diligence process carried out. A full copy of the Internal Audit report is available by request via the Programme Team omfunds@manchester.gov.uk
- 2.3. Following the due diligence process, the Programme Team recommended 62 out of 63 organisations for funding The organisation not recommend was on the basis of the risks (identified during the due diligence process) being deemed too high and in relation to fundamental governance, finance and policy issues that need to be addressed. This organisation has since been offered 12 months development funding to work on these areas, as they fall within the category of organisations that were previously funded by the Council up to the end of March 2018 and unsuccessful in their application to the new fund. For more information on the transitional arrangements, now referred to as the 'Development Fund,' please see the previous note to this Committee dated 1st March 2018.
- 2.4. The OMVCS Programme Board supported the recommendations (following due diligence) at its meeting on the 14th March 2018, with the key decision formally taken on behalf of the Council by Sara Todd Deputy Chief Executive and Dr Carolyn Kus Executive Director of Commissioning & Director of Adult Social Care Services and published on the 5<sup>th</sup> April 2018. **A full**

# updated breakdown of all of the organisations recommended for the programme is attached in Appendix 1.

# 3. The Equality Impact Assessment

- 3.1. As previously reported to this Committee, a total of 46 organisations applied unsuccessfully to the OMVCS Funding Programme. Of these, 16 organisations (including a reserve list) were receiving Council funding under previous funding arrangements up to the end of March 2018. The organisations were contacted and asked if they wanted to work with Council officers to understand the impact of the loss of Council funding on their organisation, on the services they provide, on their service users and on any buildings they may run. This process is derived from "Decommissioning in Manchester: Principles and Good Practice Guide" agreed with the voluntary sector in 2011. Groups were contacted by the officer with whom they have the most contact to go through a structured process to understand impact.
- 3.2. At the time of writing this report, 15 visits had taken place and 11 out of the 24 organisations engaged through decommissioning process returned impact assessments. From the data provided through these assessments it is understood that around c2600 service users would have been directly affected by the closure of these organisations. Caution has to be taken with this figure as it does not account for duplication and service user access across organisations. In terms of protected characteristics, of the 11 organisations that responded 5 pertained to Race, 3 to Disability, 2 to Age and 1 to Religion. The groups of people predominantly affected are the Somali, Asian and Roma communities, women, carers, those experiencing social isolation and those with a disability including mental health needs. See Appendix 2 for full breakdown of Decommissioning Impact Assessments.
- 3.3. The decommissioning work and ongoing dialogue between the Programme Team and organisations has contributed to the development of the latest EIA completed following the funding recommendations supported by the OMVCS Programme Board. The EIA has been reviewed by the Councils Equality Team and signed off for publication by Sara Todd Deputy Chief Executive and finds that a large number across the protected characteristics are widely represented on the OMVCS Funding Programme. However, this EIA has also found that there are some impacts on the protected characteristics of Race and Carers and includes mitigating actions. Further details on this are contained with the EIA attached in Appendix 3.
- 3.4. When considering the EIA alongside the maps previously circulated to this Committee (January 2018), which covered where orgs are based and the heat map produced on engagement; also taking into account the ongoing dialogue with Council officers and local Members, there a number of geographical gaps identified on the OMVCS Funding Programme in parts of North Manchester (Neighbourhood), notably Crumpsall and Ancoats & Beswick, Harpurhey and Miles Platting & Newton Heath wards. There are also gaps in provision in parts of Wythenshawe such as Brooklands ward.

- 3.5. The other gap identified through the analysis is the need to increase the number of Black Asian & Minority Ethnic (BAME) organisations who are strong and well run, notably the development of South Asian Carers across the city.
- 3.6. Actions currently in development for in relation to geographical gaps are:
  - Community Development Increasing the number of geographically based organisations that are strong and well-run within defined wards: The role would be to work with local people, officers and Members over a considerable amount of time to help form new organisations on a solid basis. This would depend on existing links and a reasonable level of stability over time.
  - Developing Leadership Approaches— targeting a number of people
    within geographical areas who have strong and well run organisations —
    mix of mentoring, coaching, training etc. to other organisations that
    require support. This approach is dependent on identifying the right
    people to be on it and those people being there and ready and wanting
    this kind of support.
  - **Developing Sheltering Approaches** Larger organisations working with smaller organisations through a formalised agreement but with the maintenance of each parties own governance.
  - Strengthening Support Building on local infrastructure and capacity, for example, working strategically with housing providers to maximise levels of engagement and opportunities to develop provision working with organisations recommended for the OMVCS programme.
- 3.7. Actions currently in development in relation to BAME gaps are:
  - Network Approaches Led by existing BAME-led voluntary sector organisations brought together to develop solutions and action plans.
  - Developing Leadership Approaches targeting number of people within BAME communities who have strong and well run BAME-led groups – providing a mix of mentoring, coaching, training etc. to organisations in need of support. This approach is dependent on identifying the right people to be on it and those people being there and ready and wanting this kind of support.
  - Developing Sheltering Approach Larger organisations working with smaller organisations through a formalised agreement but with the maintenance of each parties own governance.
  - Commissioning Strategy working commissioners leading on the Carers Strategy for the city to develop priority areas for future investment such as BAME Carers.

3.8. All of the above are being considered alongside the work taking place with organisations receiving the 'Development Fund' (referred to in paragraph 2.3) to ensure that those organisations are included in any wider developments and capacity building across the city. The Programme Team will be taking this capacity building work forward through the formation of a series of plans utilising the input of the infrastructure contracted support to the sector, officers in Neighbourhoods and across commissioning and proactively engaging with Members to shape the plans and deliver the work.

### 4. Programme Welcome Event

- 4.1. The OMVCS Welcome Event for all of the organisations funded on the programme, took place on Monday 16th April 2018. It provided all of the 62 organisations and officers involved with the programme to date, with the opportunity to meet each other, find out more about the programme and Programme Team and specifically the monitoring and evaluation requirements for the grant. The event generated a number of positive discussions and constructive feedback and challenges from the organisations on how everyone can collectively work together to make the programme a success. A common theme throughout was the celebrating and promoting the contribution of the VCS in Manchester. As a result, it was agreed that the focus for the first quarter monitoring period will be on communications and positive news stories that the Programme Team will collate and share with Members, key partners and stakeholders in the city. The first example of this work is the OMVCS programme booklet attached in Appendix 4
- Communication with this Committee and local Members will continue to be a 4.2. key area of focus for the programme. The role of Liaison Officers, provides a real opportunity to deliver this using more localised updates on the organisations that they are working with. This will be enhanced by the Programme Team, who will have the ability to capture things locally and at a programme wide level. In addition, the Chair of the OMVCS Programme Board/Deputy Leader of the Council remains committed to the establishment of the 'Members - Task & Finish Group,' which was requested previously by this Committee. The plan is to work with the chairs of the Community & Equalities and Resource & Governance Scrutiny Committees and Executive Member for Adult Health and Wellbeing to initiate this piece of work and with reference to the actions listed in the next steps (see paragraph 5). This will provide Members with an opportunity to feedback on lessons learned from the programme to date and also to explore further and agree on how and where Members can appropriately be involved in the co-design of future funding rounds and local delivery.

#### 5. Next Steps

5.1. The Programme Team will take forward the actions listed in paragraphs 3.6 and 3.7 with oversight from the OMVCS Programme Board, scrutiny for this Committee.

- 5.2. In addition the Programme Team's focus over the coming months is on embedding the new systems and processes for managing the programme (e.g. monitoring grant agreements, filing systems and payments for providers). The team are working with the organisations on the programme to improve the monitoring and evaluation system and on the development and delivery of the Communications plan for the programme. The organisations are keen to maximise every available channel to promote their work and positive news stories about the impact that their services are making with residents in the city. The Programme Team proposes to include some examples of this in future reports to the Committee.
- 5.3. Positive discussions continue with MHCC regarding investment in a future targeted funding round. The details of this i.e. aims and objectives are currently being progressed and will include a plan for co-design which Members will help shape, via the Member's task and finish group developed for the wider OMVCS Grant Programme. The Programme Team proposes to include an update once an agreement has been finalised in a future report to the Committee.
- 5.4. The Programme Team are now responsible for the management of the 'Third Sector Infrastructure' contract currently held by Macc. As described in the report to this Committee in June 2017, some outline principles for the future infrastructure were developed through the co-design process and the option to extend the contract until the 31.08.2018 was taken in order to implement the new OMVCS Programme. Given the period of change, the need to support the sector through that period was critical to allow stability during this period of change. The OMVCS Programme Board has tasked the Programme Team with re-establishing the co-design of the options for this contract, which is likely to require a further period of extension to enable this to be done properly. The Members Task & Finish Group (referred to in paragraph 4.1) is seen as an ideal forum to feed into the co-design of the infrastructure contract and to ensure oversight of wider Member input into the process. The Programme Team proposes to provide a more detailed update on the plans for the infrastructure contract in a future report to the Committee.

#### 6. Recommendations

6.1. The Committee is asked to consider and comment on the report and to include a plan for the Members Task and Finish group as part of the work programme for the Committee.

# **Appendix 1 – Recommended Organisations (Updated)**

Organisation	Service Delivery (Ward Coverage)	Proposed funding (3 year total)	Running Total
4CT Ltd	Bradford	224,829	224,829
African Caribbean Care Group	Hulme	89,916	314,745
Age Concern Manchester (Trading as Age UK Manchester)	Citywide	120,000	434,745
Albert Kennedy Trust	Citywide	57,000	491,745
All Arts & Media trading as ALL FM*	Levenshulme, Citywide	32,400	524,145
Alzheimer's Society	Citywide	129,999	654,144
Assist Neighbourhood Care	Old Moat, Withington	110,700	764,844
Back on Track*	Citywide	60,000	824,844
Barlow Moor Community Association Ltd	Choriton	174,152	998,996
Benchill Community Centre	Northenden	134,100	1,133,096
Burnage Good Neighbours	Burnage	132,827	1,265,923
Wythenshawe Good Neighbours (Captain J H Greenhalgh Legacy CIC)	Sharston	84,000	1,349,923
Caritas Dioceses of Salford		153,900	1,503,823
Cheetham Hill Advice Centre*	Cheetham	55,179	1,559,002
Chorlton Good Neighbours (CGN)	Chorlton	150,000	1,709,002
Coffee4Craig*	City Centre	10,000	1,719,002
Connect Support Ltd	Northenden	167,508	1,886,510
Didsbury Good Neighbours	Didsbury	70,200	1,956,710
EMERGE (FareShare Greater Manchester)*	Bradford, Citywide	59,941	2,016,651
Fallowfield Library & Community Resource Centre (The Place at Platt Lane)*	Fallowfield	60,000	2,076,651
Friends of Burnage Library*	Burnage	53,800	2,130,451
Gaydio CIC	Citywide	54,000	2,184,451
George House Trust	Ardwick	78,476	2,262,927
Greater Manchester Coalition for Disabled People	Citywide	119,560	2,382,487
Healthy Me Healthy Communities Ltd*	Ardwick, Miles Platting & Newton Heath, Rusholme	60,000	2,442,487
Higher Blackley Community Organisation	Higher Blackley	84,000	2,526,487

Hulme Community Garden Centre	Hulme	74,880	2,601,367
JustLife Foundation*	Ardwick, Bradford, Harpurhey, Whalley Range	60,000	2,661,367
Levenshulme Inspire	Levenshulme	72,900	2,734,267
LGBT Foundation Ltd	Citywide	161,094	2,895,361
Manchester Digital Laboratory CIC Ltd (Madlab)	Citywide	107,100	3,002,461
Manchester Action on Street Health	Citywide	91,635	3,094,096
Manchester Bangladeshi Women's Organisation	Longsight	215,300	3,309,396
Manchester Carers Centre	Citywide	241,338	3,550,734
Manchester Carers Forum	Citywide	300,000	3,850,734
Manchester Deaf Centre	Citywide	120,000	3,970,734
Manchester Men's' Room*	City Centre	45,912	4,016,646
Manchester Mind	Harpurhey, Hulme	641,918	4,658,564
Manchester Rape Crisis	Citywide	150,000	4,808,564
Manchester Refugee Support Network	Moss Side, Citywide	119,819	4,928,383
Manchester Settlement	Bradford	115,000	5,043,383
Medical Foundation for the Care of Victims of Torture (Freedom From Torture)*	City Centre, Citywide	59,400	5,102,783
Moodswings	Ancoats & Clayton	79,380	5,182,163
Nephra Good Neighbours	Moston	35,625	5,217,788
Northmoor Community Association	Ardwick, Longsight	113,556	5,331,344
North Manchester Black Health Forum	Cheetham	43,139	5,374,483
People First Housing Association	Hulme	83,700	5,458,183
Rainbow Haven*	Gorton North & South	60,000	5,518,183
Saheli	Old Moat, Withington	107,580	5,625,763
Stroke Association	Citywide	107,488	5,733,251
Talbot House Support Centre	Miles Platting & Newton Heath	93,000	5,826,251
The Proud Trust	Citywide	108,000	5,934,251
TLC St Luke's	Longsight	90,834	6,025,085
Together Dementia Support CIC*	Hulme, Moss Side	60,000	6,085,085
The Tree of Life Centre	Baguley, Brooklands, Northenden, Sharston, Woodhouse Park	91,531	6,176,616

Trinity House Community Resource Centre	Rusholme	141,000	6,317,616
Turkey Lane & Monsall Neighbourhood Centre	Harpurhey	60,000	6,377,616
Venture Arts	Hulme	80,213	6,457,829
Wai Yin Society	Ancoats & Clayton, Ardwick, Cheetham	615,701	7,073,530
Whalley Range Community Forum	Whalley Range	106,710	7,180,240
Whitemoss Club for Young People	Charlestown	60,000	7,240,240
Women in Prison	Citywide	118,860	7,359,100

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\*New

# **Appendix 2 - Decommissioning Information**

Organisation	Fund	Ward Coverage	Protected characteristic covered	Groups affected (from impact assessm ent)	Supported service users
42 Street	Equalities	Citywide	Did not apply to not to be engage process.		
Admiral Nurses	Carers	Citywide	Disability	People with dementia and family carers. Employe es and South Manchest er provision	30-50 a month.
African Caribbean Mental Health Services	Carers	Citywide			
Awaaz	Equalities		Did not apply to	the new fur	nd
BHA for Equality	Equalities	Citywide	Race	Roma families	186
Birch Community Centre	Communi ty Associati on	Rusholme			
Faith Network for Manchester (FN4M)	Equalities	Citywide	Religion	Only organisati onal impact listed.	Not provided
Federation of Jewish Services	Carers	Citywide			

Harpurhey Neighbourhoo d Project	Communi ty Associati on	Harpurhey			
Himmat	Carers	Longsight			
Indian Senior Citizens Centre	Carers	Whalley Range	Race	Carers	38-42
Irish Community Care Manchester	Health & Wellbeing	Citywide			
Levenshulme Good Neighbours	Health & Wellbeing	Levenshul me	Age	Social isolation, safeguar ding concerns	Not provided
Lifted - GM AddVentures Project	Health & Wellbeing	Wythensha we	Disability	Carers of children and adults with additional needs	400
LMCP Care Link	Carers, Health & Wellbeing , Mental Health, Older People	Moss Side	Race / Disability	Carers and those with mental health needs	500
MCCR	Carers	Citywide	Race / Gender / Age / Religion	Female Asian parent carers	50 core group - 109
Neesa well women drop in project	Mental Health	Cheetham	Race / Disability / Age	South Asian women	150
Shopmobility	Equalities	Citywide	Disability	people with mobility issues	1000[SG2]

Simply Cycling	Health & Wellbeing	Wythensha we / Citywide	Did not apply to	the new fur	nd
Somali Adult Social Care Agency (SASCA)	Equalities , Health & Wellbeing	Moss Side	Race	Somali communit y and other ethnic minorities	500+
St Georges Community Association	Communi ty Associati on	Miles Platting & Newton Health			
Wythenshawe Community Housing Group	Health & Wellbeing	Wythensha we			
Wythenshawe Oasis	Communi ty Associati on	Wythensha we	Disability / Sexuality / Age	Social isolation; those with a disability / mental health issues	120

NB Where blank, information has not been provided.

Did not apply to new fund



Stage 2 Equality Analysis: Equality Impact Assessment

Guidance and Template

**Equality Analysis Overview** 

#### **Due Regard**

- Equality lies at the heart of everything that Manchester City Council seeks to achieve; from shaping a city that recognises the value and the needs of all of its residents, to delivering services that improve the life opportunities of our most vulnerable people.
- 2. By integrating consideration of equality and good relations into our day-today business, we can demonstrate that we are paying due regard to the three aims of the general equality duty. The duty's three aims are:
  - I. Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act
  - II. Advance equality of opportunity between people who share a protected characteristic and those who do not
  - III. Foster good relations between people who share a protected characteristic and those who do not
- 3. Having due regard involves:
  - I. Removing or minimising disadvantages suffered by people due to their protected characteristics
  - II. Taking steps to meet the needs of people from protected groups where these are different from the needs of other people
  - III. Encouraging people from protected groups to participate in public life or in other activities where their participation is disproportionately low
- 4. The Public Sector Equality Duty requires the Council to undertake equality analysis of all of its current and proposed functions. Completing equality analysis is central to how we pay due regard.

#### **Protected Characteristics**

- 5. The Equality Act 2010 offers protection from numerous types of discrimination, harassment and victimisation on the grounds of a range of people's characteristics. These 'protected characteristics' are:
  - age
  - disability
  - race
  - gender including gender reassignment, pregnancy and maternity
  - sexual orientation
  - religion and belief, or lack of religion or belief
  - marriage and civil partnership

6. The Act also offers protection on the grounds of *discrimination by association*. This provision relates to people who do not necessarily have a protected characteristic themselves, but who may face discrimination because they are associated with individuals who do have protected characteristics, for example a carer of a disabled person. For this reason, the Council has included carers in its equality analysis framework.

## **Getting Started**

- 7. Although the Public Sector Equality Duty requires the Council to undertake equality analysis, it is not prescriptive about what form this analysis should take. For consistency and transparency, the Council is committed to utilising its **Equality Impact Assessment (EIA)** framework to fulfil its requirements. The EIA framework has two key stages:
  - Stage 1 Relevance Assessment (see 2.2 of this guidance note for more detail)
  - Stage 2 Equality Impact Assessment
- 8. Please consider which of these documents is most applicable to the function that you are analysing and the stage of analysis that you are at. Support, advice and guidance on this and all other stages of the EIA framework is available from the Equalities Team (see *Appendix 2* for contact details).

#### Completing your Equality Impact Assessment - A Step by Step Guide

This step by step guide is for services that have identified that a Stage 2 equality analysis, **Equality Impact Assessment (EIA)**, is required. Before commencing with your EIA, please read all of this guidance note thoroughly.

#### Identifying who is responsible for the EIA

- 1. Your EIA is owned at service-level, with officers from within the service that is being analysed taking responsibility for the data gathering, the analysis, the authoring and the action planning. Director-level sign off at the completion of the EIA means that there is a wider accountability at Directorate level.
- 2. Immediate responsibility sits with the 'lead manager for the analysis' this individual will normally be a senior manager within the service (i.e. Head of Service), who is linked into the decision-making process.
- 3. Authoring the EIA is undertaken by the 'officer responsible for the analysis'. This will be a person from within the service who demonstrates sound analytical skills and who is able to provide a detailed insight into the function being analysed, drawing on knowledge and expertise from other colleagues within the service.

#### Establishing relevance

- 4. Before beginning your EIA, you should have first established that the function is relevant to equality by using the Stage 1 Equality Analysis: Relevance Assessment document.
- 5. If you have not already completed your Relevance Assessment, please do so using the tool below:

http://www.manchester.gov.uk/downloads/download/3700/equality\_impact\_a ssessments\_guidance

#### Scoping your EIA

6. Having established relevance to equality, you will need to establish a methodology for your EIA. Scoping out this methodology will help you to break the process down into more manageable stages.

#### You should consider:

- What relevant equality information do I have available and where can I get this from?
- Who can support me / am I relying on to gather data?
- Does my data display a blend of quantitative and qualitative evidence?
- Can I use data from national and / or local research reports, the Census, ward profiles, customer profile or feedback data, complaints, recommendations from inspections / audits etc?
- What previous data collection / research / engagement exercises can I draw on?
- Have I gathered as thorough a body of *relevant* evidence as possible?
- Do I have any gaps in my data and what can I do to fill these?
- Will a desk-top research exercise fill the gaps?
- Will a focused engagement process fill the gaps?
- 8. For more information on methods of engagement, please visit: <a href="http://www.equalityhumanrights.com/uploaded\_files/EqualityAct/PSED/engagement\_guidance.pdf">http://www.equalityhumanrights.com/uploaded\_files/EqualityAct/PSED/engagement\_guidance.pdf</a>
- 9. If you have gaps in your information that can't be easily filled, consider what longer term measures you will take to fill these gaps. Ensure that actions to achieve this are referenced in the EIA action plan.

#### **Analysing the equality information**

- 10. Using the evidence that you have gathered, you should now be able to interrogate it to answer the question, "If I take action X, what will the actual or potential outcomes of this activity be on equality?"
- 11. It is important that your EIA specifically identifies *disproportionate impacts* on equality; an impact that affects all customers in the same way, regardless of whether they have a protected characteristic of not, would not be a disproportionate impact. The test is, "Does this function affect different groups of people differently?"
- 12. Where your EIA identifies a disproportionate impact, it will be important for you to state the nature of this impact and any actions that will be taken in response to it. This might mean adjusting some aspects of the function, or could involve signposting to other services.
- 13. It is essential that your EIA is evidence-based and that a golden thread can be followed from your data, through your analysis to your conclusions. Do not rely on stereotypes, or on generalisations that cannot be evidenced.
- 14. Following your analysis, your EIA will be able to identify:
  - Which characteristics will be impacted and how, including an analysis of cumulative / cross-characteristic impacts where applicable
  - Which aims of the equality duty (see point 2) relate to your function and how they are affected

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How any disproportionate impacts can be safeguarded or mitigated as required

#### **Documenting your conclusions**

- 15. The conclusions of your analysis should be recorded on the EIA template attached below as *Appendix 1*. All fields will expand so don't feel restricted in the detail that you provide. As this will be a publicly accessible document, it should:
  - Provide the context and detail of your function clearly, as many readers will not share your understanding of it
  - Adopt a Plain English approach: avoid abbreviations, jargon or technical terms where possible
  - Demonstrate your point clearly, evidencing how the data was analysed and what it told you
- 16. Where actions have arisen from your EIA, ensure that these are recorded on the EIA Action Plan at the back of the template, or that you indicate which other action plan they have been embedded within i.e. your Directorate business plan.

#### **Tracking your progress**

17. EIAs can take some time to complete from the first draft to the final document submitted to decision-makers. To help you to keep track of your progress on each EIA that you are responsible for, there is an EIA Tracker Tool available at:

http://www.manchester.gov.uk/downloads/download/3700/equality\_impact\_a ssessments\_guidance

#### **Decision making and publication**

- 18. Your EIA should be commenced at the earliest practical stage in the decision-making process. This will normally be once a proposal has been arrived at, but before a decision is reached on it. Your EIA will analyse the impacts of the proposal on equality, to inform the final decision-making.
- 19. Where a proposal is subject to consultation, a first draft of the EIA can be commenced before or during consultation, based on any existing data and research. Once the consultation is closed, its outcomes can then be analysed and factored into a second draft of your EIA before being progressed to sign-off.
- 20. Whilst equality analysis forms an integral part of informing the Council's decision making processes, EIAs themselves are not intended to make recommendations to decision-makers. The purpose of your EIA is to show that you have paid due regard to equality. It therefore shouldn't be authored towards a preordained outcome; it should simply provide an objective, evidence-based illustration of 'how it is' for decision-makers to consider.
- 21. Your completed EIA will require Director-level sign off to demonstrate Directorate level accountability for its contents. Sign-off must be in the form of an actual signature and not an emailed authorisation.

22. Your finished and signed EIA should then be scanned and emailed to your nominated lead officer in the Equality Team (see *Appendix 2*) for publication on the Manchester City Council website.

#### Monitor and evaluate

- 23. It is important to monitor the impacts that your EIA has highlighted and to evaluate whether the actions in your EIA Action Plan have been implemented and are effective. Where actions have not been effective, they should be revisited and revised accordingly.
- 24. It is recommended that your EIA review takes place 12 months after the function that was originally being assessed has become implemented. Your EIA Action Plan should timetable this review in.

#### **Scrutiny and support**

- 25. A selection of EIAs and Equality Action Plans will periodically be submitted for review at Overview and Scrutiny Committee meetings.
- 26. A process of ongoing consultation and support on equality analysis is also provided by your nominated lead officer in the Equality Team.

# Appendix 1: Demonstrating Outcomes of Equality Analysis

## **EQUALITY IMPACT ASSESSMENT**

1. Directorate	Corporate Core / Growth & Neighbourhoods	2. Section	Resource and Programmes	3. Name of the function being assessed	Our Manchester VCS Grant Programme
4. Is this a new or existing function?	New – the OM funds programme launched in Sept 2017 with Programme Team in place from Jan 2018	5. Officer responsible for the assessment	Jess Waugh & Seb Gooderson Programme Development Officers for the OM Funds	6. Lead manager responsible for the assessment	Michael Salmon Programme Lead for OM Funds
7. Date assessment commenced	Feb 2018	8. Date of completion	March 2018	9. Date passed to Equalities Team	24 <sup>th</sup> April 2018

# **Summary of Relevance Assessment**

1.	Has a Stage	1 Equality Analysis: Relevance Assessment document been completed?
	Yes	Date of assessment:
	No 🗵	Because the nature of this programme is inherently related to equalities the relevance assessment is therefore not needed, and we can progress straight to a full assessment
2.	Please indicassessed (ti	ate which <b>protected characteristics</b> the relevance assessment identified as relevant to the function that is being ck below):
	Age 🗵 Disa	bility $oxtimes$ Race $oxtimes$ Gender (inc. Gender Reassignment, Pregnancy and Maternity) $oxtimes$
	Sexual Orie	ntation $oxed{oxed}$ Religion or Belief (or lack of religion or belief) $oxed{oxed}$ Marriage or Civil Partnership $oxed{oxed}$
3.	Please indicassessed (ti	cate which <b>aims of the equality duty</b> the relevance assessment identified as relevant to the function being ck below):
	Eliminate un	lawful discrimination, harassment and victimisation and other conduct prohibited by the Act
	Advance eq	uality of opportunity between those who share a protected characteristic and those who do not $oxed{\boxtimes}$
	Foster good	relations between people who share a protected characteristic and those who do not

# **Equality Impact Assessment Template**

#### 1. About your function

Briefly describe the key
delivery objectives of the
function being assessed

## Purpose of completing the EIA

This EIA assesses the outcome of the Our Manchester Voluntary and Community Sector (OMVCS) Grant Programme application and funding process and its impact on the protected characteristics as defined by the Equalities Act 2010. Where possible it considers comparisons with the make-up of Manchester's population data (based on Census data for 2011 and where available mid-year estimates for 2016) and examines whether the process has led to any disproportionate effect on protected groups, including any potential impact through organisations that were previously funded by the MCC grant strands listed below.

## **Background to the OMVCS Programme**

The OMVCS funding is £2,466,033 a year for 3 years (£7.4m in total). It brings together the following existing strands of Council funding: Equalities Funding Programme, Community Associations Fund, Mental Health contracts, Health and Wellbeing grants, Carers contracts and two small miscellaneous contracts.

The Grant programme launched in September 2017 following a year-long co-design process involving representatives of the voluntary and community sector, Manchester City Council (MCC) and Clinical Commissioning Groups (CCG). Members of equality specific organisations were involved in this process, as well as the Equality manager at the Council. The process generated a number of options for future VCS funding and was consulted on with the wider VCS sector in Manchester. Feedback from this consultation was taken into account and informed the final stages of co-design.

A new governance and management structure has been put in place to support the fund. The previous discrete funding streams have been bought into a unified management and administrative

structure under the Programme Lead and a core team of Council officers. The team's core tasks will focus on strategic development of locality based networks, proactive partnership development, identification of strengths based organisations and gaps in provision, enhanced monitoring and stakeholder feedback, impact measurement, financial management and identifying a positive return on investment.

#### **Objectives of the OMVCS Programme**

The resulting programme represents a new model for grant funding by MCC. In response to feedback from the consultation, the model aims to reshape the Council's relationship with the voluntary sector, with a more pro-active approach to developing networks and partnerships, codesign of programmes, closer monitoring and targeted support to strong organisations with a good track record that can demonstrate user involvement in service development.

The objectives of the programme are informed directly by the Our Manchester Strategy and the 'we will' commitment of working with the voluntary and community sector to find new ways of reaching communities that remain untouched by Manchester's success. Applying organisations were asked to work to at least one of these objectives:

- To have a strong sense of citizenship and pride in the city
- Collectively improve our health and wellbeing
- Support the positive contribution older people make to city life and their communities and continue to be recognised as a pioneering Age Friendly city
- Increase volunteering across the city
- Support carers to carry out the invaluable work they do
- Work to improve the resilience of individuals and communities

The key criteria for applicants were:

• Groups must already have a significant track record of delivering services in Manchester for its citizens.

- Must be a voluntary and community sector organisation
- Must meet at least one of the objectives of the Our Manchester Strategy and all of the Our Manchester principles.

Applications were open to any organisations that met these criteria, including those who have not been previously funded by the pots that make up the OMVCS Grants Programme.

The programme sought to fund activities across:

- a. black and minority ethnic communities
- b. lesbian, gay, bisexual and trans communities
- c. people with disabilities
- d. people who care for others with significant health or social care needs
- e. older people above the age of 54
- f. women
- g. physical or mental illness.

# **Key stipulations**

Organisations that primarily provide youth services were not considered for this fund, as funding for youth services is provided through Young Manchester. As part of the co-design faith groups were not included in the specified list of communities of interest.

A key outcome of the consultation and co-design process was that the proposal that funding should be divided on a ward basis was rejected, due to Manchester's voluntary sector not currently being ready for this type of funding (consultation report June 2017).

It is important to note that this funding programme is grant funding and is therefore not intended to have the same comprehensive nature as statutory service funding, sub-contracting or outsourcing.

Furthermore, the OMVCS Fund represents £2.4million/annum out of a total of over £30m Council voluntary sector funding (VCS Summary spend). Whilst the fund is a critically important contribution

to Manchester's voluntary sector its relatively small nature means it cannot hope to be fully comprehensive.

## **The Application Process**

144 applications to the programme were received. The Resources and Programmes Team undertook the first sifting of the applications against the following eligibility criteria

- Organisations applying for the correct amount of grant. Those organisations that were not funded from the funds brought together, were only eligible to apply for the medium grant
- Applications for mainly youth related activities were deemed ineligible as the Youth Fund was being launched to cover this
- Applications below the minimum word count allowable which was 20%

Following a moderation exercise 30 applications (21%) were ineligible for further consideration, leaving 114 applications for consideration by the panel. A duplicate application then left 113 for consideration (see report to scrutiny – Feb 2018).

An assessment panel of six people was convened to assess applications to the fund and generate a set of recommendations for review by the OMVCS Programme Board. The assessment panel consisted of people with a wealth of experience across commissioning, equalities, neighbourhood delivery and the VCS sector. The panel's independent (non-voting) chair ensured the panel carried out its assessment robustly, in accordance with the results of the extensive co-design and consultation process that resulted in the published prospectus and guidance. The panel kept in mind throughout the assessment process the aim of the programme to support to Our Manchester principles and that the grant programme focused on supporting work of organisations that are well run and can demonstrate a track record of effective work with Manchester citizens".

The panel examined each application for eligibility. If the application was eligible the panel searched for evidence for the following 3 sets of criteria.

1. How the organisation is run (40%)

- a. Well-run
- b. Involvement of Manchester Citizens and their beneficiaries
- c. Collaborative
- d. Diverse Income
- e. Coherent and Convincing
- 2. How services are organised (40%)
  - a. Successful
  - b. Strength-based approach in existing activities
  - c. Vision and Values
  - d. Proposed Activities
  - e. Outcomes
  - f. Coherent and Convincing
- 3. Value for money (20%)
  - a. Value for money
  - b. Additional Income

The panel spent a total of 28.5 hours over 6 days considering their decision. This does not include the time spent individually by panel members assessing applications before the panel began or a half-day briefing. Each panel member individually ranked all applications; applications where there was a high degree of consensus in scoring were allocated either to definitely funded, possibly funded, or of such poor quality they could not be funded. For applications where there was not a reasonable degree of consensus in rankings were systematically reconsidered by the panel looking for evidence to support each element of the assessment criteria. This process took most of the time of the panel and in almost every case a reasonable degree of consensus was reached about the evidence or lack of evidence and the rankings were adjusted accordingly. This process was carried out for approximately 90 applications. Of the 6 rankings by panel members the lowest ranking and highest ranking were removed and the remaining rankings were averaged. All applications were then listed in order. Organisations, who are currently funded, asked for increases from 0% to almost 400%. The prospectus and publicity around the fund made it clear organisations could ask for an

increase (except for organisations who applied for very large grants) but as there was no increase in overall programme funding, requests for extra funding should be kept at reasonable levels. After extensive discussion, it was decided increases in funding to individual organisations currently receiving funding should be limited to £60,000 as this meant that almost all organisations would be given the funding they asked for. The capping at £60,000 resulted in a saving of £453,948 and an additional 3 applications being funded.

The panel then considered the list of applications that could be funded given the size of the fund in ranking order and considered the following balancing criteria

- 1. Equitably distributed across neighbourhoods and across communities of identity and the objectives of the fund
- 2. Level of funding for carers support maintained near to present levels.

This process included mapping the provision across the city, looking at where organisations are physically based and also their delivery. The later was used to produce a heat map of resident engagement, based on the best estimate (using the organisations current recording systems) percentage of engagement with residents from the wards which was detailed in all of the applications to the fund.

Following this exercise 63 organisations were proposed to be funded. Out of these, 50 organisations had been previously funded by the streams that make up the OM VCS programme, and 13 were new organisations that have never been funded by these pots. 16 groups that were previously funded by the Council (until the 31st March 2018) dropped out of the process. The proposed groups provide a wide variety of service, meeting the needs of citizens with protected characteristics such as race, gender, disability, age, and carers. Importantly, a large number of groups have the potential to deliver cross-characteristic impact. Service provisions extends throughout the city, with many groups working across ward boundaries, as well as a small number of groups providing city wide coverage (see VCS Investment Fund - Residents v3 for a heat map of engagement).

The resulting programme was presented to the Programme Board for consideration on 4th

December 2017. Amongst this meeting was discussion about the application process, the decommissioning process for groups that were previously funded (until the 31st March 2018) by these funding streams but had not been successful in the new programme, and the due diligence process. At this meeting, the Board confirmed it was content the assessment process that led to the recommended programme was robust and had been properly followed, and so it supported the recommendations of the Assessment Panel. In doing so, the Board noted that the OMVCS funding process has been about building a strong, resilient and effective voluntary sector in Manchester. Inevitably, it has highlighted areas of the city, and certain communities, where voluntary sector capacity is stronger than elsewhere.

## **The Decommissioning Process**

A total of 46 organisations applied unsuccessfully to the OMVCS fund. Of these, 16 organisations (including a reserve list) were in receipt of Council funding until the 31<sup>st</sup> March 2018. In addition one organisation that applied and was successful at the ranking stage went into liquidation during the process. A further 7 organisations previously funded by the Council did not apply to the OMVCS fund. This brings the total to 24 organisations affected by the decommissioning process.

These organisations were contacted to ask if they wanted to work with Council officers to understand the impact of the loss of Council funding on their organisation, on the services they provide, on their service users and on any buildings they may run. This process is derived from "Decommissioning in Manchester: Principles and Good Practice Guide" agreed with the voluntary sector in 2011. Groups were contacted by the officer with whom they have the most contact to go through a structured process to understand impact.

At the time of writing, 13 visits had taken place and 11 out of the 24 organisations engaged through decommissioning had returned impact assessments. From the data provided through these assessments it is understood that around 2,600 service users would be directly affected by the closure of these organisations. In terms of protected characteristics, of the 11 organisations that responded 5 pertained to Race, 3 to Disability, 2 to Age and 1 to Religion. The groups of people predominantly affected are the Somali, Asian and Roma communities, Women, Carers, those

experiencing social isolation and those with a Disability including Mental Health needs.

It is clear from the requests from unsuccessful previously funded groups and from members for additional information and meetings, that there will be an impact on many of the service users, buildings and groups themselves which will be difficult to mitigate before current funding runs out.

Equally, some of these groups have responded positively to the decommissioning process in the context of their own development with several already identifying areas they want to focus on like strengthening governance, more collaboration and indeed bid writing itself.

To undertake this work will require a number of months. In light of this, the Council has identified resources from money set aside to fund Our Manchester initiatives in future years, to offer each of the 16 unsuccessful previously funded (until the 31<sup>st</sup> March 2018) groups up to 12 months of development funding subject to each agreeing to a development plan that they commit to deliver with support from MCC, other partners and funders.

# **EIA Findings**

The EIA finds that across the protected characteristics, a large number are widely represented on the OMVCS funding programme. However, this EIA has also found that there will be a disproportionate impact on the protected characteristics of Race and Carers. The mitigating actions are discussed in the relevant section.

What are the desired outcomes from this function?

The overall aim of the fund is to support VCS organisations to carry out activities that make an important contribution to meeting the outcomes of the Our Manchester strategy in accordance with the Our Manchester outcomes and principles. These were stated in the original prospectus and are:

The Our Manchester Outcomes:

- · A thriving and sustainable city
- A highly skilled city
- Progressive and equitable city

- A liveable and low-carbon city
- A connected city

The Our Manchester Principles:

- Better lives It's about people
- Listening we listen, learn and respond
- Recognising Strengths of Individuals and Communities we start from strengths
- Working Together we build relationships and create conversations

The programme is focused on supporting the work of organisations that are well run and can demonstrate a track record of effective work with Manchester citizens. In addition, the new model seeks to support organisations that:

- Are well run, with a track record of success in activities that are similar to those for which
  funding is sought demonstrating adequate governance, appropriate level of skills, clear
  strategy and evidence of stakeholder feedback. Diverse sources of income which
  demonstrates financial robustness.
- Foster the active involvement of Manchester citizens in the delivery of activities and decision making, understanding the realities and complexities of the lives of local residents.
- Utilise a 'strengths based approach' building on skills, abilities, knowledge and capacity of their beneficiaries
- Collaborate with other organisations including private, public and other VCS organisations
- Have a diverse range of income and additional income, demonstrating that they receive income from sources other than MCC grants
- Deliver value for money, with reasonable costs

Finally, the Council wants to maintain and build high-quality relationships with organisations that are funded, to increase the effectiveness of both MCC and the organisations.

### 2. About your customer

Do you currently monitor the	Protected	Y/N	If no, please explain why this is the case and / or note		
function by the following	Characteristics		how you will prioritise gathering this equality data		
protected characteristics?	Race	Υ	All applicants were required to provide estimated equality		
	Gender (inc. gender	Υ	monitoring data through the application process. The data		
	reassignment,		provided covered who the organisations worked with in the		
	pregnancy and		most recent year, based upon the organisations' own record.		
	maternity)		The figures provided include all Manchester citizens in receipt		
	Disability	Υ	of services provided, not just those funded by Manchester City Council.		
	Sexuality	Υ	Organisations were asked to exclude any estimates of less		
	Age	Υ	than 5%, and in the guidance it was stated that these percentages may not add up to exactly 100% as individuals		
	Religion or belief (or	Υ	may be part of a number of communities of identity		
	lack of religion or belief)		(Guidance).		
	Marriage or civil	Υ			
	partnership				
4. What information has been	EIA Data Methodology a	and so	ources used		
analysed to inform the content of					
this EIA?			based on the data estimated and provided by the organisations		
			per of internal Council datasets which are listed at the end of the		
Please include details of any	section. Data was provide	ed on t	he basis of a service user population of 127,807 per year.		
data compiled by the service, any					
research that has been	As the data is based on organisations' own estimates and records, some data was incomplete.				
undertaken, any engagement	The data analysis is as accurate as possible but does not capture the full picture. For example,				
that was carried out etc.			successful organisations has not been included as the specific		
	questions on ethnicity were misinterpreted by the organisations and the data provided did no				
	helpfully articulate their coverage of those groups. However the groups in question target and				
	reach BME groups in the	City ar	nd therefore it is likely that the true coverage across those		

ethnic groups is more comprehensive than the picture provided by the submitted data.

Using application data from the 63 proposed organisations' applications we have established where they are based and their engagement of service users throughout the city. This has provided geographical data on the level of funding throughout the city.

List of documents and information sources used:

- Census data 2011 and MYE for 2016
- Funded organisations by programme Spreadsheet of funding under previous strands
- OMVCS Prospectus and Guidance
- VCS Co-design Consultation feedback June 2017
- OM Strategy
- VCS Summary Spend spreadsheet of funding to VCS sector across Council services
- Communities & Equalities Scrutiny Report Feb 2018
- OMVCS Portfolio of 63 in-principle funded organisations
- Application data from 144 organisations
- VCS Fund Heat map
- Decommissioning Impact Assessments
- Manchester Carers Network https://www.manchestercarersnetwork.org.uk/professionals/social-care/
- Gender Identity Research and Education Society (2011) The Number of Gender Variant People in the UK - Update 2011
- Lesbian and Gay Foundation (2009) Evidence base for Manchester's lesbian, gay and bisexual population
- Manchester City Council and LGBT Foundation (2016) Research Study into the Trans Population of Manchester

# 3. Delivery of a customer focused function

Does your analysis indicate a	YN			
disproportionate impact relating to race?	X			
Please describe the nature of any disproportionate impact/s	<b>Definition</b> When considering impact on race in this EIA, we have used the Equalities' Act 2010 definition pertaining to race, which includes colour, nationality, ethnic and national origin.			
Please indicate what actions will be taken to address these	Organisations supplied data on their provision to 22 different ethnic groups which have been categorised under Black African (5 subcategories), Asian (8 subcategories), White (5 subcategories) and Mixed/Dual Heritage (4 subcategories) for the purposes of this analysis.  Aims of the programme  The programme sought to fund activities across a number of protected characteristics, including organisations that work with black and minority ethnic communities. This EIA therefore considers the impact on Black African, Asian and Mixed/Dual Heritage groups. However, there was no proportion of the funds ring fenced to race-specific activities, as the overarching aim was to fund strong organisations.			
	BME-specific organisations Of the 63 organisations to be funded, 7 have a specific focus around BME, of which 1 is a newly funded organisation. This equates to £417,151.67 a year, representing 17% of the annual spend of the programme. 8 previously funded organisations with a specific BME focus were unsuccessful in applying for funding under the new grants programme. The funding given to these 8 groups in the financial year 2017-18 totalled £168,782.50. This would have equated to 7% of the total annual funding under the new programme.			
	Wider impact Analysis has been done of each of the 63 organisations to understand the numbers of service users that represent specific BME groups. It should be noted that ethnicity monitoring data from 2 successful organisations (including one whose specific remit is BME groups) has			

not been included in the analysis as the specific questions on ethnicity were misinterpreted by the organisations in question. It is therefore likely that the true coverage across those ethnic groups is more favourable than the picture provided. The following shows the breakdown of funding to organisations working with significant proportions of residents from BME groups:

BME related activity	Number of organisations	Annual Spend (% of annual spend)
BME specific organisations	7	£417,151.67 (17%)
Wider impact – additional organisations reporting a <b>high</b> proportion (50%+) of BME groups using services	2	£38,193 (2%)
Wider impact – additional organisations reporting a moderate (20-49%) engagement of BME groups	14	£604,761 (25%)
Totals	23	£1,060,105.67 (43%)

Ethnic group data provided by the 63 organisations was also compared to the Census of 2011. (NB The census separates out Chinese, Asian and Arab ethnicities however under the application process these ethnicities were grouped together.)

Ethnicity:	Census Data:	Organisation Data:	Difference:
White	67%	59%	-8%
Black African	9%	7%	-2%
Asian (includes Chinese and Arab)	19%	10%	-9%

Communities and Equalities Scrutiny Comm	illee				24 May 2018
	Mixed/Dual Heritage	5%	4%	-1%	
	Other	1.2%	Specified under each group category	-1.2%	
	data from 2011, with et recognised that the dat (notwithstanding the ab As identified through the BME focused organisation).	hnic groups ever a indicates a dis sent data from 2 is analysis, throu tions were not ta mmunities serve	oss the city is likely to be n better represented in the proportionate impact on early organisations, 1 of which the application processing the forward for funding a d by those organisations	e city now. It is a ethnic groups h is BME specific ss a significant nend this will have	lso :). umber of an
	Conclusion Overall, when comparing the protected characters 23 organisations are eitengagement. This representive a significant However, through the attacken forward for funding disproportionate impaction which organisations.	ng census informistic of race is rether BME specification of the proportion of the proportion of the proportion assessed by this, are based and a	nation and the outcome of epresented relatively well c, or have a moderate to be annual spend. From an e budget is being directed significant number of BM ere are mitigating actions taking into account the potivity takes place, as we	in this programm high level of BMI allocation of funed to BME engaglecommissioning E focused organito be taken to reshysical geograph	ie. A total of E ding ement. reports we sations not duce any and place
Which action plans have these actions been transferred to?	Mitigating actions to I  1. Equality and ged		d: d are central to the fund.	The Programme	Team and
	Liaison Officers	will work closely	with the funded organisa	tions to encouraç	ge and

Communities and Equalities ocidiny Commi	ittoo	Z+ Way 2010
		support them to, where appropriate, increase services to BME groups. Several groups self-identified this as an area of development.
	2.	. As stated in the section on the Decommissioning Process, it is clear that where groups addressing the needs of BME communities have lost funding there will be an impact on many of their service users, buildings and the organisations themselves which will be difficult to mitigate before current funding runs out.
		The Council has identified resources from money set aside to fund Our Manchester initiatives in future years, to offer each of the 16 unsuccessful previously funded (up to the 31st March 2018) groups up to 12 months of development funding (subject to development planning), of which 9 groups focused explicitly on addressing the needs of BME communities.
		Further plans are being developed by the Programme Team, as directed by the Programme Board, to utilise further investment opportunities to address some of the gaps that have been identified in regard to race, working with key stakeholders on areas such as community (and organisation) development in North Manchester and VCS leadership and partnerships, particularly strengthening (where possible and appropriate) the role of BME leaders and organisations in the city.
Does your analysis indicate a	V	
disproportionate impact relating to disability?	•	X

Please describe the nature of any disproportionate impact/s

Please indicate what actions will be taken to address these

#### **Definitions**

For the purpose of this EIA disability has been defined as a "physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities" (Equality Act 2010). Organisations were asked to estimate the percentage of service users that had a physical or mental illness; 'long-term' was not stipulated. However, when analysing the applications and the proposed activities, organisations have stated whether they are specifically focusing on a long-term mental/physical health issue. Consequently, in our analysis of disability focused organisations we have included organisations that are primarily focused on long-term mental health/physical issues. This does not necessarily include organisations whose service users may have a long-term mental/physical health issue, e.g. good neighbours groups, as the health issue is not the main focus of their activity.

#### Aims of the programme

The programme sought to fund activities across a number of protected characteristics, including organisations that work with disabled people and those with a physical or mental illness (OMVCS Prospectus). However, there was not a specific amount allocated to disability focused activities, as the main aim was to fund strong organisations.

#### **Disability-specific organisations**

The recommended portfolio of the 63 organisations includes 13 applications (21%) that are relevant to disability. This equates to £562,568.00 a year, representing 23% of the annual spend of the programme. These applications cover a range of disability focused areas, deafness, learning disabilities, mental health specific organisations, long term health issue specific organisations, and pan disability organisations. Out of the 13 organisations, 9 have been previously funded by the streams that make up the Our Manchester Voluntary and Community Sector funding programme. Of the six disability focused organisations that were previously funded under the equalities stream, four have been funded, one didn't apply, and one group has since liquidated.

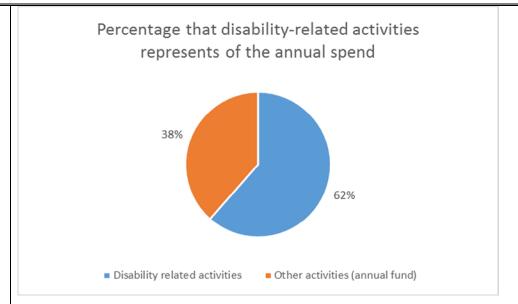
#### Wider impact

Disability related activities are highly represented throughout the fund when we analyse the reported engagement the organisations have with users that have a physical or mental health issue, excluding the thirteen organisations identified as being disability specific.

Table: Groups category numbers and their annual spend

Disability related activity	Number of groups	Annual Spend (% of annual spend)
Disability focused organisations	13	£562,568.00 (23%)
Organisations with high engagement (50%+) of users with a physical/mental health issue	17	£624,504.00 (25%)
Organisations with moderate engagement (20-49%) of users with a physical/mental health issue	9	£330,756.67 (13%)

Overall, 38 groups out of 63 impact on disability related activities, representing 62% of the annual fund spend. However, this is presumed to be higher, as analysing the past and proposed activities in the applications demonstrates that many groups work with a high variety of service users that may have fall under what the Equality Act 2010 classes as a disability. Groups also undertake numerous activities that impact on physical and mental health, such as good neighbour/community groups.



When compared to the 2011 census, 9.4% of Manchester's population recorded their day-to-day activities being limited by a long-term health problem or disability. 8.3% described their day-to-day activities being limited a little. Through our relationship within the city the Council are aware that Manchester Deaf Centre are one of only a few, or if not the only, provision of deaf services for the deaf community in the city. This therefore represents a significant amount of activity for disability, and illustrates that this programme is having a disproportionately positive impact on disability equality.

#### Conclusion

Overall, when comparing census information and what the Council knows about disability with the outcome of the OMVCS fund, the protected characteristic of disability is widely represented in this programme. The recommended portfolio of the 63 organisations includes 13 applications (21%) that are relevant to disability. When expanding this disability remit to include organisations that have a significant number of service users with a physical and

	mental health issue 38 groups out of 63 impact on disability related activities, representing 62% of the annual fund spend. Through this analysis it is therefore not believed that any disproportionately adverse impact arises on disability equality from this programme.  The Programme Team will continue to review the representation of disability across the programme in connection to any further work developed around geographical gaps in provision and potential future targeted funding rounds.			
Which action plans have these actions been transferred to?	N/A			
Does your analysis indicate a disproportionate impact relating to <b>Gender</b> (including gender reassignment or pregnancy and maternity)?	Y N X			
Please describe the nature of any disproportionate impact/s  Please indicate what actions will be taken to address these	Aims of the programme The programme sought to fund activities across a number of protected characteristics, including organisations that work with women (OMVCS Prospectus). However, there was not a specific amount allocated to gender-specific activities, as the main aim was to fund strong organisations.			
	Gender-specific organisations The recommended portfolio of the 63 organisations includes 11 applications (17%) that are relevant to gender. This represents 25% of the annual spend of the programme. These organisations cover are largely female-specific/female only organisations. One of the organisations is male-specific.			
	Out of the 11 organisations, 10 have been previously funded by the streams that make up the Our Manchester Voluntary and Community Sector funding programme, and 1 is newly			

funded. One organisation that was gender specific that was previously funded under the equalities stream was unsuccessful in the OMVCS process. This group will be receiving the mitigation detailed in the race section.

Table: Groups that are gender-specific and the annual spend

Gender related activity	Number of groups	Annual Spend
Gender specific	11	£605,635.34

It is important to note that of the gender-specific organisations (7/10) a small number applied for a higher amount than their previous funding, meaning that there has been a £68,721.71 increase in the amount being spent on gender-specific activities.

Included in the recommended portfolio of the 63 organisations are 4 applications (6%) that explicitly work with trans members of the community. No applications were received that solely work with trans members of the community. However, through the application and due diligence process 4 organisations were identified that work with trans people. Furthermore, they all state that they are wanting to expand and engage more with the trans community. In 2011, the Gender Identity Research and Education Society (GIRES) estimated that the UK's population of those not identifying with the gender assigned at birth is 1%. Approximately 5,000 Manchester residents identify as trans, which represents 1% of the city's population (Research Study into the Trans Population of Manchester 2016, and 2016 MYE). As the organisations working with the trans community on this programme represent 6% of the overall total of groups, and 1% of the annual spend. Therefore, this programme largely matches trans population estimates, and in terms of proposed funded groups disproportionately positively impacts the trans community.

## Wider impact

As well as funding organisations that have a specific gender remit, there is a similar level of service users by gender across the remaining 56 organisations.

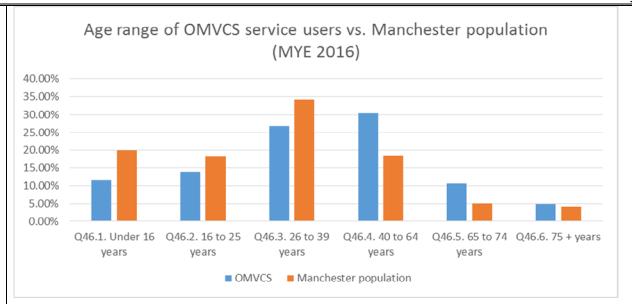
Communities and Equalities Scrutiny Comm	IIIICC			24 May 2018
	Table: Gender mix across or	rganisatio	ns, excluding	organisations that are gender specific
		Male	Female	People not identifying with the gender they were assigned at birth
	OM VCS Groups, excluding gender specific organisations	44%	48%	2%
	Mid-Year Estimates, 2016/*Trans Population study 2016	51%	49%	1%*
	The programme team notes that there is not a large statistical difference with reporter service users by gender for the proposed funded organisations that are not gender-space.			
	Conclusion  Overall, when comparing census information with the outcome of the OMVCS fund, the protected characteristic of gender is widely represented in this programme. There has an increase in funded gender-specific activity, both in terms of more organisations bein funded and in the increase in their annual spend. Through this analysis it is therefore n believed that any disproportionately adverse impact arises on gender equality from this programme.  The Programme Team will continue to review the representation of gender across the programme in connection to the plans being developed around geographical gaps in provision and potential future targeted funding rounds.			ented in this programme. There has been in terms of more organisations being Through this analysis it is therefore not
				oped around geographical gaps in
Which action plans have these actions been transferred to?	N/A			

YN		
X		
Aims of the programme		
The programme sought to fund activities across a number of protected characteristics, including organisations that work with older people above the age of 54 (OM VCS		
Prospectus). However, there was not a specific amount allocated to age-specific activities, as the main aim was to fund strong organisations. Organisations that primarily provide youth services were not considered for this fund, as funding for youth services is provided through Young Manchester. Therefore, the following discusses age-specific organisations in the context of working with service users 54+.		
Age-specific organisations The recommended portfolio of the 63 organisations includes 1 application that is specifically for older people above the age of 54. This equates to £38,000 a year, and is an organisation that has previously been funded by the streams that make up the OM VCS fund. This does not include some of the traditional 'Good Neighbours' services that we know commonly work with older people; of which 5 services have been recommended for funding on the programme.		
Wider impact Whilst this is the only organisation that is specific in working only with the age characteristic the programme wanted to fund, there are a number of organisations funded that have a significant amount of service users above the age of 54. 16 organisations (24%) work with over 50% of their service users being aged 54+. This equates to £462,745.67, representing 19% of the annual spend of the programme. These are a wide variety of organisations, such as community groups and mental health organisations. Furthermore, all the funded good neighbour groups have service users that are majority 54+ (5 groups throughout the city).		

Table: Groups that have a moderate to high level of service users aged 54 and above					
Age range	Number of applications	Number of applications			
	who have a moderate	who have a moderate			
	amount (20-49%) of	amount (50%+) of service			
	service users in this range	users in this range			
40-64	34	8			
65-74	20	1			
75+	4	8			

From the analysis above, we can see that a large number of organisations have service users above the age of 54+. Through the application and proposed activities and large number of groups demonstrated significant previous activity and plans to further target these groups.

#### Overall



**Please note:** The application form and mid-year estimates asked for different age ranges; the mid-year estimates asked for 25-44, 45-64, whereas the application form asked for 26-39 and 40-64. Consequently, whilst this data can be somewhat compared, it is not a direct comparison.

In the application organisations were asked to estimate the age range of their service users from their existing data in the most recent year. When comparing this to the mid-year estimates Manchester population data (2016), we can see that for age ranges 40-64, 65-74, and 75+ the OMVCS funded organisations have service users at similar or higher levels.

#### Conclusion

Overall, when comparing census information with the outcome of the OMVCS fund, the protected characteristic of age is widely represented in this programme. Only one age-specific organisation that is for people aged 54 and above has been funded. However, a significant number of organisations target these age groups and have plans to increase

	activity. Through this analysis it is not believed that any disproportionately adverse impact arises on age equality from this programme.  The Programme Team will continue to review the representation of age across the programme in connection to the plans being developed around geographical gaps in provision and communities of interest and potential future targeted funding rounds.		
Which action plans have these actions been transferred to?	n/a		
Does your analysis indicate a disproportionate impact relating to sexual orientation?  Please describe the nature of any disproportionate impact/s  Please indicate what actions will be taken to address these	Pefinition When considering impact on sexual orientation in this EIA, we have used the Equalities' Act 2010 definition which includes heterosexual, gay, lesbian or bisexual orientations. Impact on the Trans community is included as part of the section on Gender.  Summary Aim The programme sought to fund activities across a number of protected characteristics, with a focus on organisations that work with lesbian, gay, bisexual and trans communities. This EIA therefore considers the impact on these particular groups with the exception of trans communities as noted (see section on Gender). There was no specific amount allocated to organisations that work with these groups, as the main aim was to fund strong organisations.  LGB-specific organisations Of the 63 organisations to be funded, 4 organisations have a specific focus around supporting LGB communities, of which all have been previously funded by the Council. This equates to £126,698.00 a year, which represents 5% of the annual spend.		

#### Wider impact

Analysis has been done of each of the 63 organisations to understand the wider engagement of the LGB community by funded organisations. It should be noted that not all organisations recorded this data consistently, with 5 organisations providing orientation data judged unusable for the purposes of this EIA. The following table shows the breakdown of funding to organisations:

Organisational activity related to sexual orientation	Number of organisations	Annual Spend (% of annual spend)
LGB specific organisations	4	£126,698 (5%)
Wider impact – additional organisations reporting a high proportion (50%+) of LGB groups using services	2	£41,463 (2%)
Wider impact – additional organisations reporting a moderate (20-49%) engagement of LGB groups	0	0 (0%)
Totals (organisations / spend)	6	£168,161 (7%)

It should be noted that the funding allocated to LGB specific organisations through the new fund represents an overall annual increase of £23,337 compared with previous funding. In addition, the organisation Manchester Men's Room reports a high number of LGB service users (50%) and is a new organisation to be funded by the Council under the OMVCS programme.

Across all 63 organisations, the overall percentage of service users reported as LGB was 9%

	of total users, translating to an annual funding total of £227,588.21.
	Compared to population data The Office for National Statistics estimates that the UK LGB population is 2% (ONS Annual Population Survey 2016). However, the LGB Foundation estimates the population to be much higher, between 5-7% (I Exist survey, 2012). As Manchester has long been a hub for the LGB community, there is a high probability that the city's LGB population is on the higher scale and nearer the 7% mark than the 2% or even 5%. The proposed funded organisations on this programme that are either LGB specific or work with LGB service users represent 7% of the annual funding.
	Conclusion It is the conclusion of this EIA that given the financial increase to LGB-specific organisations the LGB community has not been disproportionately affected by the new OMVCS fund. Furthermore, analysis of the programme outcome against population data demonstrates that the number of service users and annual spend is similar or the same to Manchester's population.
	The Programme Team will continue to review the representation of LGB-specific organisations and the LGB community across the programme, considering how this aligns to the plans being developed around geographical gaps in provision and potential future targeted funding rounds.
Which action plans have these actions been transferred to?	N/A
Does your analysis indicate a	YN

			·
disproportionate impact relating to religion and belief (including lack of religion or belief)?		X	
Please describe the nature of any	Aims o	f the pro	gramme
disproportionate impact/s	The pro	ogramme	sought to fund activities across a number of protected characteristics listed rospectus; however, religion and faith were not included. It was decided in
Please indicate what actions will be taken to address these	the co-disted. A identified one fait	design pro A number ed religion	ocess that religion and belief would not be a specific protected characteristic of applications were received from faith groups such as churches, but none and belief as being a key component of their service delivery. For example, ation provides a foodbank service that does not rely on religion or belief to
	Conclusion As this protected characteristic was not included on the list of activities the OMVCS programme wanted to fund, and there were no applications received that included religion and belief as central to their work, this equality analysis can conclude that the OMVCS Programme does not pose the potential to cause discrimination on the grounds of religion or belief.		
Which action plans have these actions been transferred to?	N/A		
	1		
Does your analysis indicate the	Υ	N	
potential to cause discrimination in relation to marriage and civil partnership?		X	

	· · · · · · · · · · · · · · · · · · ·			
Please describe the nature of any disproportionate impact/s  Please indicate what actions will be taken to address these	The programme sought to fund activities across a number of protected characteristics listed in the OMVCS Prospectus; however, marriage and civil partnership was not included on this list. In all of the applications received there were no organisations that identified marriage or civil partnership as explicitly relevant to their proposed activities.  Conclusion  As this protected characteristic was not included on the list of activities the OMVCS programme wanted to fund, and there were no applications received that included marriage and civil partnership as key to their work, this equality analysis can conclude that the OM			
	VCS Programme does not pose the potential to cause discrimination on the grounds of marriage or civil partnership.			
Which action plans have these actions been transferred to?	N/A			
Does your analysis indicate a disproportionate impact relating to carers?	X N			
Please describe the nature of any disproportionate impact/s	The programme sought to fund activities across a number of protected characteristics, including organisations that work with people who care for others with significant health or social care needs (OM VCS Prospectus). There was not a specific amount allocated to			
Please indicate what actions will be taken to address these	· · · · · · · · · · · · · · · · · · ·			
	Equitably distributed across neighbourhoods and across communities of identity and the objectives of the fund			
	Level of funding for carers support maintained near to present levels.			
	Carer-specific organisations			
	The recommended portfolio of 63 organisations includes 8 organisations (16%) that are			

relevant to carers. This equates to £588,029.46 a year, representing 24% of the annual spend of the programme. Of these groups, 8 have been previously funded by the streams that make up the Our Manchester Voluntary and Community Sector funding programme, and 2 are newly funded.

#### Wider data

There are approximately 40,000 adult carers in Manchester (census 2011, Manchester Carers Network). Whilst not a direct comparison of current population statistics, this equates to 7% of the city's population. It is estimated that this percentage is much higher as not all carers have had carers' assessments. However, based on the available data and when compared to the proposed funded organisations, the annual spend on carers for this programme is relatively high.

#### **Previous streams**

Of the 18 carer-specific organisations that were previously funded, some didn't apply and some were unsuccessful.

Table: Previously funded carer organisations and their outcomes

Funded by OMVCS	Unsuccessful	Didn't apply
8	7	3
	(1 unsuccessful in first sift)	

A total of 46 organisations applied unsuccessfully to the OMVCS fund. Of these, 16 organisations (including the reserve list) are currently receiving council funding under the current funding arrangements, and 7 of these were carer-specific organisations. This represented an annual spend of £135,737.49. These organisations were contacted to ask if they wanted to work with council officers to understand the impact of the loss of Council funding on their organisation, on the services they provide, on their service users and on any buildings they may run.

It is clear from the requests from unsuccessful previously funded groups and from members for additional information and meetings, that there will be an impact on many of the service users, buildings and groups themselves which will be difficult to mitigate before current funding runs out. Furthermore, a number of these carer organisations are BME focused, particularly in relation to South Asian carers work currently carried out in the city.

#### Conclusion

Overall, when comparing the outcome of the OMVCS fund to the stated aims and balancing criteria of maintaining carer spending level near to present levels, there has been a gap identified. The conclusion is that carer organisations are currently under-represented by the programme. This gap has been identified even when comparing census data on Manchester carers alongside the annual programme spend. Some of this has been because a number of groups previously funded did not apply to this fund. However, it is recognised that through the application process a significant number of carer focused organisations, that are also BME focused, were not taken forward for funding. As stated from the decommissioning reports this will have a significant impact on a number of service users. It is therefore the conclusion of this analysis that mitigating actions should take place to reduce the disproportionate impact caused by a reduced level of carer spending.

Which action plans have these actions been transferred to?

#### Mitigating actions to be taken forward:

- 1. Equality and geographical spread are central to the fund. The Programme Team and Liaison Officers will work closely with the funded organisations to encourage and support them to, where appropriate, increase services to carer groups. Several groups self-identified this as an area of development.
- 2. As stated in the section on the Decommissioning Process, it is clear that where groups addressing the needs of carer communities have lost funding there will be an impact on many of their service users, buildings and the organisations themselves which will be difficult to mitigate before current funding runs out.

The Council has identified resources from money set aside to fund Our Manchester initiatives in future years, to offer each of the 16 unsuccessful previously funded groups up to 12 months of development funding (subject to development planning), of which 6 focused explicitly on addressing the needs of carer communities.

The Programme Team, as directed by the Programme Board, are to develop plans and utilise further investment opportunities to address some of the impact and gaps that have been identified around Carer spending and provision. This work is to be informed by and aligned to the review of the Carers Strategy and priorities identified by the commissioning leads for Carers within Manchester Health & Care Commissioning (MHCC) and Manchester Carers Network, with consideration given to geographical spread of organisations/services and communities of interest.

#### 4. EIA Action Plan

Service / Directorate lead:

Strategic Director: Equality Team lead:

Actions identified from EIA	Target completion date	Responsible Officer	Is this action identified in your Directorate Business Plan and / or Equality Action Plan? (Yes / No / n/a)	Comments

5. Director level sign off

Name:	Sara Todd - Deputy Chief Executive	Date:	
Directorate:	Growth & Neighbourhoods Directorate	Signature:	

NB: Sign-off must be in the form of an actual signature; not an emailed authorisation.

Appendix 2

Each Directorate has a nominated officer from within the HROD Service's Equality Team to provide consultation, advice, guidance and support.

The nominated officers for each Directorate are:

Directorate	Nominated Equality Officer/s
Corporate Core	Keiran Barnes – 234 (800) 3036
	keiran.barnes@manchester.gov.uk
Children and Families Directorate	Mary Meehan - 234 (800) 1822
	m.meehan1@manchester.gov.uk
	Keiran Barnes – 234 (800) 3036
	keiran.barnes@manchester.gov.uk
Growth and Neighbourhoods	Anissa Kheratkar – 234 (800) 3647
	a.kheratkar@manchester.gov.uk
Senior Equality Officer	Suzan Gregory – 234 (800) 4404
	s.gregory1@manchester.gov.uk

#### Useful Background information

**Equality Act 2010:** <a href="http://www.equalityhumanrights.com/advice-and-quidance/new-equality-act-quidance/equality-act-quidance-downloads/">http://www.equalityhumanrights.com/advice-and-quidance/new-equality-act-quidance-downloads/</a>

**Equality and Human Rights Commission – Guidance to the Public Sector Equality Duty** (includes an essential guidance document and detailed guidance on equality analysis, engagement, equality objectives and equality information): <a href="http://www.equalityhumanrights.com/advice-and-quidance/public-sector-equality-duty/guidance-on-the-equality-duty/">http://www.equalityhumanrights.com/advice-and-quidance/public-sector-equality-duty/guidance-on-the-equality-duty/</a>

State of the City reports, State of the Ward reports and Communities of Interest reports:

http://www.manchesterpartnership.org.uk/manchesterpartnership/downloads/file/190/state of the city report 2012 complete report





# Our Manchester Voluntary and Community Sector Grants Programme 2018-2021

#### **Grant Holder Information**

The OMVCS Programme funding is £2,466,033 a year for 3 years (£7.4m in total). It brings together the following existing strands of Council funding: Equalities Funding Programme, Community Associations Fund, Mental Health contracts, Health and Wellbeing grants, Carers contracts and two small miscellaneous contracts.

The OMVCS Grant programme launched in September 2017 following a year-long co-design process involving representatives of the voluntary and community sector, Manchester City Council and Clinical Commissioning Groups. The resulting programme represents a new model for grant funding by Manchester City Council. In response to feedback from the consultation, the model aims to reshape the Council's relationship with the voluntary sector, with a more pro-active approach to developing networks and partnerships, co-design of programmes, closer monitoring and targeted support to strong organisations with a good track record that can demonstrate user involvement in service development.

The objectives of the programme are informed directly by the Our Manchester Strategy and the 'we will' commitment of working with the voluntary and community sector to find new ways of reaching communities that remain untouched by Manchester's success.

144 applications to the programme were received. After an extensive due diligence process 62 organisations have been successful.

This booklet includes every organisation that has been successful, detailing the valuable work that they do and what their proposed activities are over the next 3 years. This information was gathered from the applications received to the programme.



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#### **4CT Ltd**

#### Summary

- 4CT support people, neighbourhoods and communities across Greater Manchester through capacity building and development of services, partnerships and community facilities. They deliver services to improve opportunities and quality of life for residents.
- They do this through get ready to work clubs, working with community centres, capacity building of community organisations and a variety of community based services (e.g. play schemes, youth clubs, holiday activities).

#### **Proposed activities**

 Continue to develop existing service, such as the Ready for Work scheme, direct provision of community facilities e.g. the Grange and Sporting Edge centres, supporting other community facilities, capacity building of other groups, and community based services

**Neighbourhood(s) in which this organisation operates**: Works with residents throughout Manchester, with a large number of service users based in North Manchester

Webpage address: www.4ct.org.uk

Postal address: The Grange Community Resource Centre

Pilgrim Drive

Beswick

Manchester

M11 3TQ

# **African Caribbean Care Group**

#### **Summary**

- African Caribbean Care Group provides high quality, person-centred health and social care to the African Caribbean community.
- They provide a range of services, including advocacy, arts and craft, carer support, health promotion, lunch clubs, music therapy and a nurse drop-in clinic.

#### **Proposed activities**

 Will continue their range of existing services. They also aim to recruit more volunteers to assist within service delivery

**Neighbourhood(s) in which this organisation operates**: They work with residents throughout Manchester, including Hulme, Moss Side, Fallowfield, Whalley Range, and Chorlton

Webpage address: www.accg.org.uk

Postal address: Claremont Resource Centre

2 Jarvis Road

Hulme

Manchester

M15 5FS

# **Age UK Manchester**

#### Summary

 Age UK Manchester provides support to older adults at every stage of later life including day care, home care, residential services, advice, social activities and opportunities to learn new skills (and to have their existing skills celebrated) and volunteering opportunities in local communities.

#### **Proposed activities**

• Continuation and development of the Ageing Well programme of therapeutic activities for older adults citywide.

**Neighbourhood(s) in which this organisation operates**: works throughout Manchester, with the majority of work based in the south of the city

Webpage address: www.ageukmanchester.org.uk

Postal address: 3 Chepstow Street

Manchester

M1 5FW

# **Albert Kennedy Trust**

## **Summary**

- The Albert Kennedy Trust provides support and housing solutions to 16-25 year-old LGBT people who are homeless or living in a hostile environment.
- They provide support in a number of ways, such as advice services, workshops, partnership meetings with other organisations, and life-skills training.

#### **Proposed activities**

 Will continue to work with local partners to reach the LGBT homeless community, providing support to independence

**Neighbourhood(s) in which this organisation operates**: They work with residents throughout Manchester

Webpage address: www.akt.org.uk

Postal address: 5 Oak Street

Manchester

M4 5JD

#### All FM - All Arts and Media

## **Summary**

All FM uses arts, media and radio production training as a means to challenge
isolation and exclusion in the more vulnerable members of the Manchester
communities. They use radio production training as a means to improve the
soft, employability and IT skills of the long term unemployed

#### **Proposed activities**

 Will continue their existing activities. They also want to train older people, including those in care homes/supported accommodation in radio production and broadcast. They will also train women from minority groups to make radio shows and become volunteers

**Neighbourhood(s) in which this organisation operates**: They work with residents throughout Manchester. As part of their proposed activities All FM will support leaners across Manchester to undertake the opportunities offered

Webpage address: allfm.org

Postal address: 19 Albert Road

Levenshulme

Manchester

M19 2EQ

# **Alzheimer's Society**

#### **Summary**

- Alzheimer's Society's (AS) vision is a world without dementia and until the day
  we find a cure, we will create an equitable society where anyone affected by
  dementia is supported and accepted, able to live in their community without
  fear or prejudice.
- They provide a range of services, including direct support to people diagnosed with dementia and their carers, peer support, and a singing for the brain musical therapy session. They also build relationships with other organisations and communities, helping them become more dementia friendly and helping shape service delivery.

## **Proposed activities**

• Will continue to build their dementia support service and activities groups. They will also continue to build partnerships with Manchester.

**Neighbourhood(s) in which this organisation operates:** They work with residents throughout Manchester

Webpage address: https://www.alzheimers.org.uk/

Postal address: Alzheimer's Society

**Dunham House** 

85-89 Cross Street

Sale

M33 7HH

## **Assist Neighbourhood Care**

## **Summary**

- Assist helps isolated and vulnerable older people in the Withington area through providing services people want to enable them to stay living in their homes for as long as possible, and to be a part of a thriving, supportive community.
- They offer services such as befriending, driving, advocacy and telephone support for older people who are either physically or mentally unable to leave their homes. They also hold a weekly lunch club, exercise classes, a film club, and organise trips.

#### **Proposed activities**

They will continue their existing activities, seeking to increase them where
possible. They will also continue to develop links with local schools that
encourage younger pupils to spend time with their older service users.

**Neighbourhood(s) in which this organisation operates**: They primarily work with residents in Withington and the surrounding wards

Webpage address: www.withingtonassist.org.uk

Postal address: Withington Methodist Church

Wilmslow Road

Withington

Manchester

M20 4AN

## **Back on Track**

## **Summary**

- Back on Track works together with people who have been through problems with alcohol or drugs, offending, homelessness and mental health to create a community where everyone can learn and build skills to achieve selfdetermination, and live a happier, healthier, more fulfilling life.
- They offer a range of services, including courses that are a first step towards working in catering and hospitality, short work tasters, English and maths classes, and a café. Back on Track also work with employers to create pathways to work

#### **Proposed activities**

 They will develop their employability project, Launchpad, which will build on their work supporting disadvantaged people and increase the number of people they support into work, volunteering and further training. They will also continue their other services, such as the café and catering service, work clubs, and training programmes.

**Neighbourhood(s) in which this organisation operates:** They work with residents throughout Manchester

Webpage address: www.backontrackmanchester.org.uk

Postal address: Swan Buildings

**Swan Street** 

Manchester

M4 5JW

## **Barlow Moor Community Association**

## **Summary**

- Providing a community facility that is accessible and welcome for all, where
  people can access services such as exercise classes, arts and crafts, holiday
  play schemes, and a community learning library.
- The community centre also is host to a number of groups, such as yoga, a stroke café, credit union, faith groups, and meditation services.

#### **Proposed activities**

• Continuing to support the variety of activities and groups within the centre

**Neighbourhood(s) in which this organisation operates**: This organisation primarily operates in Chorlton Park and neighbouring wards

Webpage address: www.barlowmoorca.co.uk

Postal address: Barlow Moor Community Centre

Merseybank Avenue

Chorlton

Manchester

M21 7NT

# **Benchill Community Centre**

#### Summary

- The aim of Benchill Community Centre is to promote the benefit of residents within the Northenden ward of the Manchester City Council areas and the surrounding neighbourhood, bringing together residents, community, voluntary and other organisations to improve education, relieve poverty and promote healthy lifestyles and wellbeing.
- Services provided include welfare rights and benefit advice, support for new migrants/asylum seekers including ESOL classes, support for carers, healthy living initiatives, and computer courses.

#### **Proposed activities**

 Will continue to provide the existing services. They are also looking to expand their digital inclusion initiative to address an increase in residents needing help accessing Universal Credit.

**Neighbourhood(s) in which this organisation operates:** They primarily operate in the Northenden and Woodhouse Park area

Webpage address: www.benchillcommunitycentre.co.uk

Postal address: Benchill Community Centre

Benchill Road

Benchill

Manchester

M22 8EJ

# **Burnage Good Neighbours**

#### **Summary**

- Burnage Good Neighbours supports and cares for older residents across the neighbourhood.
- They provide opportunities for lonely and isolated older people to attend events and access services such as befriending and visiting service, emergency food shopping, transport to hospital appointments, wheelchair pushing, day trips, exercise classes, luncheon club and coffee mornings.

#### **Proposed activities**

 They will continue to provide the services offered such as the befriending services, advocacy, lunches, and coffee mornings.

**Neighbourhood(s) in which this organisation operates**: They primarily work with residents in the Burnage ward

Webpage address: www.burnagegoodneighbours.org.uk

Postal address: Burnage Community Centre

Burnage Lane

Burnage

Manchester

M19 1EW

#### **Caritas Salford**

#### Summary

- Caritas works with vulnerable children and adults experiencing poverty, exclusion and anxiety, working closely with statutory health and social care services and community and voluntary agencies.
- Activities include homeless drop-in service, refugee support, older people services, a deaf service, community centre and food-bank offers. They offer a strong casework, advice and information service based on a tradition of social work best practice.

#### **Proposed activities**

• St. Josephs Welfare Service, run by Caritas, will support lonely and isolated older people, offer friendship and support to keep older people active in their community and independent in their own homes for as long as possible.

**Neighbourhood(s) in which this organisation operates**: They work with residents across Manchester

Webpage address: www.caritassalford.org.uk

Postal address: Cathedral Centre

3 Ford Street

Manchester

M3 6DP

#### **Cheetham Hill Advice Centre**

#### Summary

- Cheetham Hill Advice Centre provides effective and appropriate legal advice and information. They also connect people to support. They provide free faceto-face advice in social welfare law across the categories of welfare benefits, debt, housing and immigration, as well as supporting residents with other matters that have a negative impact on their lives e.g. domestic abuse, poor mental health.
- They also help residents to access vital community support and services to stave off destitution or to access opportunities to enhance their life chances and increase their independence e.g. foodbanks, ESOL classes, adult education, employment advice and support, peer support groups.

#### **Proposed activities**

 A newly appointed Advice and Volunteer Development Manager will develop and improve the advice service to meet identified needs of residents. They will also lead and develop the volunteer service

**Neighbourhood(s) in which this organisation operates**: They primarily work with residents in North Manchester, including Cheetham, Crumpsall and Higher Blackley.

Webpage address: www.cheethamadvice.org.uk

Postal address: 1-3 Morrowfield Avenue

Cheetham Hill

Manchester

M8 9AR

# **Chorlton Good Neighbours**

#### **Summary**

- Chorlton Good Neighbours' vision is to create a neighbourhood where older people can be supported to have a meaningful, enjoyable and valued older age.
- They provide a range of activities such as weekly exercise classes, coffee mornings, a singing group, and a snooker afternoon for older men. They also run one to one support services, a befriending service, and practical help to support older people such as transport or wheelchair support to appointment.

#### **Proposed activities**

 Will continue to provide the services and activities that support local older people. They will also continue to support, maintain and recruit volunteers

**Neighbourhood(s) in which this organisation operates**: They primarily work with residents in the Chorlton, Chorlton Park, and Whalley Range wards.

Webpage address: www.chorltongoodneighbours.org

Postal address: Wilbraham St Ninians Church

Egerton Rd South

Chorlton

Manchester

M21 0XJ

# Coffee4Craig

#### Summary

- Coffee4Craig is an organisation that aims to improve the situation for people
  who experience homelessness. They run a drop-in centre which uses the
  provision of food as a gateway to further support regarding transitions towards
  housing and independence.
- C4C also work in partnership with a number of homelessness organisations/services, local councils, and Greater Manchester Police.

#### **Proposed activities**

 Will continue to work with the homelessness community, supporting their needs and creating a safe space so that they can regain control of their lives.

**Neighbourhood(s) in which this organisation operates**: The majority of work is with residents of the city centre and surrounding areas

Webpage address: www.coffee4craig.co.uk

Postal address: 52 Oldham Street

Manchester

**M4 1LE** 

# **Connect Support**

#### **Summary**

- Connect Support is a carer focused organisation that provide families with the
  most appropriate and effective forms of support to help relieve the anguish
  they may experience in caring for a loved one with severe mental health
  problems which can also contribute to the prevention of a relapse.
- They do this through a carer support service, support groups, volunteer schemes, and education and training

#### **Proposed activities**

 They will contribute to the development of the Manchester Carers Network, strengthen relationships with the other carer organisations, jointly setting up a new carer support group in North Manchester and employ more carer support workers

**Neighbourhood(s)** in which this organisation operates: Based in Northenden ward, they work with residents across Manchester, which has mainly been in central and south Manchester but further work is being planned for North Manchester

Webpage address: connectsupport.org.uk

Postal address: c/o Benchill Community Centre

Benchill Road

Benchill

Manchester

M22 8EJ

# **Didsbury Good Neighbours**

#### Summary

- Didsbury Good Neighbours aims to support senior members of the community through a volunteer befriending service and a programme of weekly activities.
- They run a range of services such as one-to-one support through befriending, helping with shopping, and transport. They also offer a range of group activities such as coffee mornings, chair exercise classes, support with digital technology, and a lunch group.

#### **Proposed activities**

 Will continue the range of services offered. They will also develop their volunteers through recruitment and support.

**Neighbourhood(s) in which this organisation operates**: They primarily work with residents in the Didsbury East and West wards, as well as the surrounding areas.

Webpage address: didsburygoodneighbours.org.uk

Postal address: The Holt Pavilion, Didsbury Park

Gillbook Road

Didsbury

Manchester

M20 6WH

#### **EMERGE – FareShare Greater Manchester**

#### Summary

- EMERGE is an environmental charity and social enterprise based in the heartlands of East Manchester serving the wider community.
- Over the last three years, EMERGE has succeeded in its commitment to grow the outputs of FareShare Greater Manchester so that as much good surplus food as possible can reach people struggling in Manchester. In 2014, FareShare distributed the equivalent of 900,000 meal portions (381 tonnes of food). In 2017 FareShare is on target to distribute 2 million meal portions (846,000 tonnes)

#### **Proposed activities**

 They will recruit a development worker who will be focused on helping get food supplies to the poorest children and families in Manchester. They will also encourage older people to volunteer and work to ensure the most value is squeezed from FareShare food.

**Neighbourhood(s) in which this organisation operates:** They work with residents throughout Manchester

Webpage address: www.emergemanchester.co.uk/fareshare

Postal address: E1 - E8, New Smithfield Market

off Ashton Old Road

Openshaw

Manchester

M11 2WJ

#### The Place at Platt Lane

#### Summary

- The Place is a library and community resource managed by local people, providing a range of opportunities such as work clubs, arts and crafts sessions and financial support sessions.
- The Place also hosts a number of other activities/groups, such as councillor/MP surgeries, a credit union, and talk English ESOL classes.

#### **Proposed activities**

- Continuing to deliver their existing services and activities
- They will also develop a 'community grocer' food bank service. This is a service which looks and feels like a traditional store, enabling people to choose the items they wish to receive.

**Neighbourhood(s) in which this organisation operates**: the majority of work is with residents of Fallowfield and the surrounding areas

Webpage address: www.theplaceonline.co.uk

Postal address: The Place at Platt Lane,

Fallowfield Library (Ground Floor)

Platt Lane

Fallowfield

Manchester

M14 7FB

# **Friends of Burnage Library**

#### **Summary**

- Friends of Burnage Library provides an inclusive space for local people of all ethnicities, faiths, gender and ages to access information, connect with and support each other, learn new skills and make things happen.
- They offer the community a much needed space to connect, access Wi-Fi, and build skills through classes and clubs.

#### **Proposed activities**

 Will continue to connect people to information so that they can be active in making choices. This includes recruiting and training a team of digital buddies, running in house digital training sessions, collaborating with community partners, and developing and maintaining the existing community space.

**Neighbourhood(s) in which this organisation operates:** They primarily work with residents in the Burnage ward

Webpage address: www.burnageactivityhub.org.uk

Postal address: Burnage Activity and Information Hub

Burnage Lane

Burnage

Manchester

M19 1EW

# **Gaydio**

#### **Summary**

- Gaydio is a training, skills development and broadcast organisation targeting gay, lesbian, bisexual and Trans (LGBT) people across Manchester. Their mission is to create positive change in the lives of LGBT people through utilising radio and media skills.
- They do this through operating the UK's only targeted station and by delivering a series of education, skills and confidence building programmes targeted at those in the most need within our community.

#### **Proposed activities**

- Will continue the volunteer programme, the Gaydio academy, training 150 LGBT people over three years. This will enhance skills and confidence, as well as enabling them to become long term volunteers for Gaydio.
- A large part of this project is engaging with older LGBT people over 50

**Neighbourhood(s) in which this organisation operates**: Ancoats & Clayton, Ardwick, City Centre, Gorton North, Gorton South, Harpurhey, Levenshulme, Longsight, Miles Platting & Newton Heath, Withington

Webpage address: www.gaydio.co.uk/academy

Postal address: 1a Manchester One

53 Portland Street

Manchester

M1 3LF

# **George House Trust**

#### **Summary**

- George House Trust's vision is for all people living with HIV in the North West to live happy and healthy lives, and be free from stigma and discrimination.
- They provide a number of services, including a project supporting older HIV
  positive people, a welfare fund for those who are suffering unemployment or
  low income, and a community project supporting black African HIV positive
  men.

#### **Proposed activities**

- Will continue to provide the services offered
- They want to run a new community support volunteering project that will aim to befriend and support HIV positive people living in Manchester

**Neighbourhood(s) in which this organisation operates:** Works with residents throughout Manchester

Webpage address: www.ght.org.uk

Postal address: 75-77 Ardwick Green North

Ardwick

Manchester

M12 6FX

# **Greater Manchester Coalition of Disabled People**

#### **Summary**

- Greater Manchester Coalition of Disabled People is a Disabled People's Organisation that is, 100% run and controlled by disabled people. They deliver projects that aim to promote the full participation and inclusion of disabled people in all aspects of mainstream community life.
- Activities include training, workshops, information and advocacy, discussions forums, publications, and peer support. They also work in collaboration with other organisations, policy makers and service providers to support the development of inclusive services and practices.

#### **Proposed activities**

 Will continue the services offered. They would also like to further develop their work with other community groups to plan and deliver themed and focused sessions to disabled people in venues across Manchester, as well as delivering some sessions at GMCDP.

**Neighbourhood(s) in which this organisation operates:** They work with residents throughout Manchester, including Moss Side, Sharston, Longsight, Levenshulme and Ardwick

Webpage address: www.gmcdp.com

Postal address: Unit 4, Windrush Millennium Centre.

70 Alexandra Road

Moss Side

Manchester

M16 7WD

# **Healthy Me Healthy Communities**

#### **Summary**

- Healthy Me Healthy Communities enables people to improve their own and their communities' life expectancy and quality of life by reducing health and life inequalities.
- They do this through opening community shops, volunteer training of community grocers, improving employability, and developing neighbourhood approaches to improving health and well-being

#### **Proposed activities**

 The proposed activities are for the expansion and improvement of the Community Grocer project. They will open new outlets and recruit more community volunteers

**Neighbourhood(s) in which this organisation operates**: Works with residents throughout Manchester, with community shops in Rusholme, Ardwick and Miles Platting & Newton Heath ward

Webpage address: www.healthymehealthycommunities.co.uk

Postal address: 18 Granby Road

Manchester

M32 8JA

# **Higher Blackley Community Organisation**

#### Summary

- Providing the people of Blackley and the wider community with an accessible, affordable and usable community space. They work with local people, support the older and isolated members of the community, and support improving =health and well-being.
- The centre hosts a range of groups, such as arts groups, a theatre group, and exercise groups.

#### **Proposed activities**

Continuing to support the groups within the centre

**Neighbourhood(s) in which this organisation operates**: Higher Blackley, Charlestown, Crumpsall, Moston

Webpage address: hbccmanc.co.uk

Postal address: Higher Blackley Community Centre

Victoria Avenue

Higher Blackley

Manchester

M9 0RA

# **Hulme Community Garden Centre**

#### Summary

- Hulme Community Garden Centre is a vibrant garden centre and safe, accessible green space that sells ethically and sustainably sourced plants and environmentally friendly home and garden products. They also improve health and well-being by providing opportunities for volunteering and nature-based activities and a refuge for wildlife in the heart of the city.
- They offer a range of volunteering and training sessions, work with groups that have learning disabilities and mental health issues, toddler groups and school groups. They also do outreach work.

#### **Proposed activities**

 Will continue their existing services, including their health and wellbeing work, the grow and learn session, and supported woodwork sessions for adults with learning disabilities.

**Neighbourhood(s) in which this organisation operates:** They work with residents throughout Manchester, including Hulme, Whalley Range, Chorlton, and Bradford.

Webpage address: www.hulmegardencentre.org.uk

Postal address: 28 Old Birley St

Hulme

Manchester

M15 5RG

#### **Just Life Foundation**

#### **Summary**

- Justlife works with people who are close to the streets, supporting a person's experience of housing vulnerability to make it as short, safe and healthy as possible.
- They do this through serviced such as welfare advice, healthcare coordination, re-housing support as well as general health and wellbeing support.

#### **Proposed activities**

 They are working in partnership with organisations to identify innovative housing solutions in order to ensure that homeless individuals are referred and provided with support within 48 hours of entering temporary accommodation

**Neighbourhood(s) in which this organisation operates**: The majority of work is with residents in Bradford and the surrounding wards

Webpage address: www.justlife.org.uk

Postal address: 1479 - 1489 Ashton Old Road

Manchester

M11 1HH

# Levenshulme Inspire

#### Summary

- Levenshulme Inspire seeks to raise the aspirations of the individual and unlock the potential of the community, from the very youngest to the very oldest, through providing holistic services and opportunities to create a better future for the people of Levenshulme and South Gorton.
- They provide services such as room hire, a community café, a volunteering programme, and target projects such as work club and ESOL.

#### **Proposed activities**

 Will continue to provide their existing services, including maintaining the community facility and the community cafe

**Neighbourhood(s) in which this organisation operates**: They primarily work with residents from Levenshulme and Gorton

Webpage address: www.lev-inspire.org.uk

Postal address: The Inspire Centre

747 Stockport Road

Levenshulme

Manchester

M19 2AB

#### **LGBT Foundation**

#### Summary

- The LGBT Foundation delivers a wide range of services for lesbian, gay, bisexual and trans (LGBT) communities.
- They provide a variety of services, such as counselling, sexual health testing, social and support groups, drugs and alcohol support interventions, community safety initiatives, and befriending. In addition, they provide tailored programmes of support for lesbian and bisexual women, and for trans people, in light of the specific needs of these communities.

#### **Proposed activities**

 They will launch the Our LGBT Manchester, a programme of work designed to celebrate and champion LGBT life in Manchester. This will include working with stakeholders to improve the village to make it a safer and a more enjoyable place to be, as well as increasing their pool of volunteers,

**Neighbourhood(s) in which this organisation operates**: They work with residents throughout Manchester

Webpage address: www.lgbt.foundation

Postal address: 5 Richmond Street

Manchester

M13HF

#### **Madlabs**

#### Summary

 Madlabs take innovative approaches in supporting our city's residents to use, understand, and play with digital technology – creating self-sufficient individuals and communities who share knowledge and lend support to each other. They help create a greater public understanding of digital technology, and bring wider participation, through a city-wide programme of people-first digital skills education and training

#### **Proposed activities**

 Will continue to develop and diversify their activities, widening participation and access to digital education

**Neighbourhood(s) in which this organisation operates**: They work with residents throughout Manchester

Webpage address: madlab.org.uk

Postal address: 36-40 Edge Street

Northern Quarter

Manchester

M4 1HN

#### **Manchester Action on Street Health**

#### **Summary**

- MASH works for and with female sex workers to promote sexual health, wellbeing and personal safety whilst offering choice, support and empowerment to promote individual positive life changes. They also work with others to tackle and address the root causes of the challenging issues faced by many of their service users.
- They do this by enabling women to access and engage with key services, offering support and access to harm reduction and influencing policy and other services.

#### **Proposed activities**

 Patterns of street sex work in Manchester are changing and MASH are reshaping their service to ensure they continue to meet the needs of their service users. Particular focuses include supporting Eastern European women and a mobile outreach facility.

**Neighbourhood(s) in which this organisation operates:** They work with women throughout Manchester, with the core of its work delivered in the City Centre via the MASH Centre and through Street and Sauna Outreach.

Webpage address: www.Mash.org.uk

Postal address: 94-96 Fairfield Street

City Centre

Manchester

M1 2WR

# Manchester Bangladeshi Women's Organisation

#### **Summary**

- MBWO provides a safe, welcoming and inclusive community that is led and run for women by women.
- They provide services such as a range of health and wellbeing sessions, support, information and signposting, particularly for disadvantaged women that are victims/survivors of domestic abuse or have suffered mental ill health. They also provide expert cultural and bilingual support to women of Bangladeshi heritage.

#### **Proposed activities**

 Will continue to run their services, such as drop-in sessions, outreach, one-toone support, healthy living exercise session, drop-in job sessions, and learning skill sessions.

**Neighbourhood(s) in which this organisation operates**: They work with residents largely in Central/South Manchester wards, including Longsight, Levenshulme, Rusholme, Ardwick, Fallowfield and Withington.

Webpage address: https://en-gb.facebook.com/anannambwo/

Postal address: 360 Dickenson Road

Manchester

M13 0NG

#### **Manchester Carers Centre**

#### Summary

- Manchester Carers Centre work to make Manchester a place where the role and contribution of unpaid carers is universally understood, valued and respected.
- They do this through outreach & identification activities, health and wellbeing activities, information and advice, community drop-ins, money matters and grant work, training, respite and social opportunities.

#### **Proposed activities**

 They will continue to provide a carers-line information and advice telephone service, a one-to-one casework support service and a signposting service. They also aim to improve their online information and social media presence and continue to be an active contributor of Manchester Carers Network. Finally, they plan to develop fundraising with businesses to try to attract additional funds.

**Neighbourhood(s) in which this organisation operates:** They work with residents throughout Manchester

Webpage address: http://www.manchestercarers.org.uk/

Postal address: Bridge 5 Mill, 22a Beswick Street

22a Beswick Street

Manchester

M4 7HR

#### **Manchester Carers Forum**

#### Summary

 Manchester Carers Forum is an organisation led by unpaid carers for unpaid carers. They focus on reducing the isolation and inequality that many carers experience, empowering them through peer support to feel more confident and happy in their caring role.

#### **Proposed activities**

 Will continue and look to expand their peer mentoring offer to carers. They will also look to continue to support carers and former carers to become volunteers, build awareness and understanding of carers, and continue to signpost their service.

**Neighbourhood(s) in which this organisation operates**: Works with residents throughout Manchester, including Higher Blackley, Openshaw, Wythenshawe and Cheetham Hill

Webpage address: www.manchestercarersforum.org.uk

Postal address: Gaddum House

6 Great Jackson Street

Manchester

M15 4AX

#### **Manchester Deaf Centre**

#### **Summary**

- Manchester Deaf Centre vision is to ensure that Deaf people are fully included and able to contribute to and access Manchester communities and services with confidence
- They provide a large number of services, such as an employment service that supports deaf people into the labour market, a wellbeing group, advocacy, and BSL & Deaf awareness training.

#### **Proposed activities**

 The wellbeing group and information and advice drop in service will both be expanded. They would also like to set up a number of additional groups, such as a one designed around deaf people with additional need. They also want to develop a befriending service.

**Neighbourhood(s) in which this organisation operates:** They work with residents throughout Manchester

Webpage address: www.manchesterdeafcentre.com

**Postal address**: Crawford House

**Booth Street East** 

Manchester

M13 9GH

#### **Manchester Men's Room**

#### **Summary**

- Manchester Men's Room supports young men aged 18 to 30 engaged in or at risk of involvement in sex work.
- They provide a range of services, including street outreach, support and one-to-one casework, advocacy, an arts programme, and engagement online.

#### **Proposed activities**

 They will continue to deliver and develop their services, increasing and meeting the demand of young men with complex needs

**Neighbourhood(s) in which this organisation operates:** They work with residents throughout Manchester

Webpage address: www.mroom.co.uk

Postal address: Ground Floor, Swan Buildings

20 Swan Street

Manchester

M4 5JW

# **Manchester Rape Crisis**

#### **Summary**

- Manchester Rape Crisis supports women who have been affected by sexual violence at any time of their lives. They listen to and believe survivors and aim to raise awareness and understanding of sexual violence.
- They provide a number of services, such as a telephone helpline, a free faceto-face counselling service, a specialist counselling service for students, and a specialist service for South Asian women including group work and counselling in a range of languages

#### **Proposed activities**

Continuing to deliver their existing services and activities

**Neighbourhood(s) in which this organisation operates**: works throughout Manchester, with a large amount taking place in Fallowfield and the surrounding areas

Webpage address: www.manchesterrapecrisis.co.uk

Postal address: The Pankhurst Centre

60-62 Nelson Street

Manchester

M13 9WP

# **Manchester Refugee Support Network**

#### **Summary**

- MRSN provides practical support in Manchester to those fleeing persecution, conflict, and various forms of injustice and abuse.
- They do this through a number of activities including improving access to services for refugees and asylum seekers, greater understanding of their rights and responsibilities, establishing a greater voice for refugees and asylum seekers and the issues they face.

#### **Proposed activities**

• They will continue to provide refugee and asylum advice, coordinate Refugee Week Manchester (a programme of arts, cultural and educational events and activities), networking, training and volunteer recruitment.

**Neighbourhood(s) in which this organisation operates**: They work with residents primarily in Moss Side and the surround wards.

Webpage address: www.mrsn.org.uk

Postal address: MRSN Refugee Centre

129 Princess Road

Moss Side

Manchester

M14 4RB

#### **Manchester Settlement**

#### Summary

- Manchester Settlement works to serve the communities of north Manchester to alleviate current and future poverty through the coordination of activities that support communities to help each other.
- They do this through providing a range of targeted and open access services from their base in the New Roundhouse in Openshaw. Activities include alternative education for young people at risk of exclusion, a wellbeing programme, volunteer led adult education, careers advice, art workshops, funding workshops for community groups, and so on.

#### **Proposed activities**

They want to continue sponsoring and supporting the residential communities
to the north east of Manchester to take an active part in their personal and
their community's development, building on their core childcare and
community offer to be an anchor organisation in the local area.

**Neighbourhood(s) in which this organisation operates:** They work with residents parimarily in North and East Manchester.

Webpage address: www.manchestersettlement.org.uk

Postal address: Manchester Settlement,

New Roundhouse (1328)

Ashton Old Road

Openshaw

Manchester

M11 1JG

# Freedom from Torture - Medical Foundation for the Care of Victims of Torture

#### Summary

- Freedom from Torture is the only specialist, national provider of therapy and practical support to torture survivors in the UK. They deliver a holistic, multidisciplinary service that integrates psychological therapy with social and welfare support.
- They provide a number of services, including psychological therapy, a women's yoga group, football group, and legal support

#### **Proposed activities**

 Will continue to provide a programme of psychological therapy, therapeutic group activities, legal advice, and welfare support to torture survivors in Manchester. They will also deliver direct training consultation, and clinical supervision to partners from the voluntary sector and statutory services.

**Neighbourhood(s) in which this organisation operates:** They work with residents throughout Manchester, including the Levenshulme, Longsight, Old Moat, and Cheetham wards

Webpage address: www.freedomfromtorture.org

Postal address: North Square

11-13 Spear Street

Manchester

**M1 1JU** 

# **Moodswings**

#### **Summary**

- Provides free, ongoing support to people suffering from emotional distress.
- They do this through one to one support and training, life skills classes, singing for confidence groups, IT classes, and other services aimed at supporting people in their progress towards their recovery goals.

#### **Proposed activities**

- Continue helpline service, friends and family service (for those who have relatives suffering with mental distress), one to one support, and group work
- Develop more activities, such as Tai Chi and mindfulness classes
- Launching community café in near future

**Neighbourhood(s) in which this organisation operates**: Works with residents from all Manchester wards

Webpage address: www.moodswings.org.uk

Postal address: 36 New Mount Street

Manchester

M4 4DE

# **Nephra Good Neighbours**

#### **Summary**

- Nephra Good Neighbours are based in New Moston, improving the lives of residents by offering opportunities for volunteering, social interaction and recreation.
- They do this through a range of services; a befriending service, iPad classes, brain training/coffee mornings, and get with IT sessions.

#### **Proposed activities**

• Continuing a number of the activities for the community, including the befriending service, iPad classes and classes on staying safe online.

**Neighbourhood(s) in which this organisation operates**: Moston, Crumpsall, Charlestown, Ancoats & Clayton

Webpage address: www.nephragoodneighbours.org.uk

Postal address: 27 Parkfield Road North

**New Moston** 

Manchester

M40 3TB

#### **North Manchester Black Health Form**

#### **Summary**

 North Manchester Black Health Forum work with older people from Black & Minority Ethnic (BME) communities to live independent, safe & fulfilled lives. Activities include a health and well-being group, a social drop in, and peer mentoring.

#### **Proposed activities**

· Continuing to deliver their existing services and activities

**Neighbourhood(s) in which this organisation operates:** the majority of work is with residents of Cheetham and the surrounding areas

Webpage address: https://sites.google.com/site/nmblackhealth/

Postal address: Woodville Children's Centre

Shirley Road

Cheetham Hill

Manchester

M8 ONE

# **Northmoor Community Association**

#### **Summary**

 Northmoor Community Association was set up by local people in 2000 to provide inclusive user-led services falling outside statutory provision in a safe, welcoming space, relieving poverty, promoting health and wellbeing and providing vital skills and learning opportunities for local and vulnerable people to build resilience and meet their needs.

#### **Proposed activities**

 Will continue to develop their wide range of services, such as the café, community laundrette, homework club, and volunteering programme.

**Neighbourhood(s) in which this organisation operates:** They primarily work with residents in Longsight and the surrounding wards.

Webpage address: www.northmoorcommunity.co.uk

Postal address: 95-97 Northmoor Road

Longsight

Manchester

M12 5RT

# **People First Housing**

#### **Summary**

- People First Housing is community based and tenant led and was originally formed by the residents of Hulme to give them a voice in the decision making process affecting their housing.
- They deliver a wide range of community support services, including a pilot reablement support service for people being discharged from hospital. They also run a befriending service, guided walks, visits to museum, and arts and crafts sessions

#### **Proposed activities**

• They will continue to run and develop the befriending service and activity groups for people age 55+. They will also be continuing and running a number of other groups, such as a coffee group and computer classes.

**Neighbourhood(s) in which this organisation operates**: They work with residents throughout Manchester, with a large number from the Hulme and surrounding wards.

Webpage address: www.peoplefirsthousing.co.uk

Postal address: 1 City Road

City Road East

Manchester

M15 4PN

#### **Rainbow Haven**

#### **Summary**

Rainbow Haven provides a place of welcome, support and opportunity for
refugees, asylum seekers and other vulnerable migrants. They aim to meet
the practical, social and educational needs of its service users through the
delivery of expert advice, communal activities and varied training courses that
lead to people gaining improved well-being, life skills and confidence. They
also have a volunteering programme that supports their work. Two thirds of
their volunteers come from refugee and migrant backgrounds.

#### **Proposed activities**

• They will continue to offer a wide range of services, such as their destitution project which provides food parcels, toiletries and bus fares.

**Neighbourhood(s) in which this organisation operates**: They primarily work with residents in the Gorton and surrounding wards.

Webpage address: www.rainbowhaven.org.uk

Postal address: 113 Abbey Hey Lane

Gorton

Manchester

M18 8TJ

## Saheli

### Summary

- Saheli gives Asian women a chance to get away from violent domestic abuse situations by providing an environment which is safe, culturally familiar and which helps them come to decisions of their own about their next steps.
   Information and advice is available to help them to make positive decisions for themselves and their children.
- Activities include one-to-one support, group activities, telephone advice and support, training to external organisations and schools, and a social enterprise that provides opportunities for women wanting to pursue a career in teaching

#### **Proposed activities**

 They will develop the social enterprise activities and support unemployed exservice and service user women to develop and build upon existing skills to enable them to take on roles within a volunteering setting, which will not only develop confidence, self-esteem and skills but will also open doors to employment.

**Neighbourhood(s) in which this organisation operates**: They work with residents throughout Manchester, including Levenshulme, Hulme, Cheetham, Fallowfield, and Withington.

Webpage address: www.saheli.org.uk

Postal address: PO Box 44

**SDO** 

Manchester

M20 4BJ

## **Stroke Association**

### Summary

- Stroke Association's vision is for a world where there are fewer strokes and all those touched by stroke get the help they need. Their mission is to prevent strokes and achieve life after stroke through providing services, campaigning, education and research.
- They do this through information sharing and awareness raising, research and running key services. In Manchester activities include a Stroke Recovery Service, community activities such as cafes and long term support, and POPPS (partnership for older people projects) courses that deliver health promotion information and supported exercise.

#### **Proposed activities**

 They will continue to develop the services provided, improving volunteering, supporting carers, and promoting the health and wellbeing of stroke survivors and their contribution to the community. They also want to develop partnership networks with other organisations to create various opportunities for survivors.

**Neighbourhood(s) in which this organisation operates**: They work with residents throughout Manchester, the university campuses and Gorton, Moston and Harpurhey.

Webpage address: stroke.org.uk

Postal address: Stroke Association House

240 City Road

London

EC1V 2PR

## **Talbot House Support Centre**

## **Summary**

- Talbot House exists to improve the quality of life for parent-carers of people
  with learning disabilities. Parents receive respite and support in a safe
  environment where they can identify with and support each other through the
  sharing of personal experiences with honesty and acceptance.
- Range of services offered include; telephone support, access to carer training, education services, pamper services, carers lunches, legal advice, etc,

### **Proposed activities**

Will continue to support the range of services offered

**Neighbourhood(s) in which this organisation operates:** They work with residents across Manchester, with many coming from Miles Platting and Newton Heath and surrounding areas

Webpage address: www.talbot-house.org.uk

Postal address: 1 High Peak Street

**Newton Heath** 

Manchester

M40 3AT

## **The Proud Trust**

### Summary

- The Proud Trust supports lesbian, gay, bisexual and trans people to help people help themselves and each other, through group work, 1-2-1 support, volunteering, training, research, events, social action and supporting structured networks for sharing/learning across organisations.
- As part of this they manage the LGBT+ Centre and have a community cafe

#### **Proposed activities**

- Will continue management of LGBT+ Centre and community café
- · Provide LGBT awareness training and outreach to peers
- Provide 50 100 volunteering opportunities per year

**Neighbourhood(s) in which this organisation operates**: Works with residents from all Manchester wards

Webpage address: www.theproudtrust.org

Postal address: The LGBT Centre

49 – 51 Sidney Street

Manchester

M1 7HB

## TLC - St Lukes

### Summary

- The TLC-St Luke's Centre offers a holistic range of interrelated services addressing mental health and wellbeing.
- They offer a range of services, including an art project, advocacy, guidance and advice. The art project aims to build participants sense of self-worth, improve the lives of people experiencing mental health issues, and develop skills and opportunities.

### **Proposed activities**

 Will continue to develop the art project, supporting people experiencing mental health issues and older people. They will also increase volunteers.

**Neighbourhood(s) in which this organisation operates:** They work with residents throughout Manchester, including residents from Longsight, Levenshulme, Hulme, Cheetham, and Withington.

Webpage address: www.tlcstlukes.co.uk

Postal address: St Luke's Church and Neighbourhood Centre

Guide Post Road

Longsight

Manchester

M13 9HP

## **Together Dementia**

## **Summary**

- Together Dementia Support is passionate about improving support and quality of life for people affected by dementia.
- They provide high quality activity groups and support for people living with dementia and carers, such as a walk and talk group, a carers drop in, a creativity club, and a gospel choir club.

### **Proposed activities**

 They want to develop and improve their existing offer, including wanting to run an art group, offer more walk and talk sessions, develop a group for younger people living with dementia, and develop groups that are culturally appropriate for a number of minority communities.

**Neighbourhood(s) in which this organisation operates:** They work with residents throughout Manchester, including Moss Side, Whalley Range, Didsbury East and West, Ancoats and Clayton, and Chorlton

Webpage address: www.togetherdementiasupport.org

Postal address: Kath Locke Centre

123 Moss Lane East

Moss Side

Manchester

M15 5DD

## **Tree of Life Centre Wythenshawe**

## **Summary**

- Tree of Life is a centre for health and well-being, responding to the needs of the community and building resilience, independence and minimising social isolation
- They provide a number of services such as an IT learning centre, a job club, health and wellbeing classes, a community café, and a foodbank. They also have a supported volunteering programme that helps Manchester residents to build skills and experience.

#### **Proposed activities**

 They want to continue to develop the services they offer, such as their volunteering and the health and wellbeing programmes, and their community café.

**Neighbourhood(s) in which this organisation operates**: They primarily work with residents in South Manchester, such as Wythenshawe, Woodhouse Park, and Baguley

Webpage address: www.treeoflifecentre.org.uk

Postal address: The Tree of Life Centre,

**Greenbrow Road** 

Wythenshawe

Manchester

M23 2UE

## **Trinity House Community Resource Centre**

### Summary

- Trinity House exists to provide a safe and accessible centre providing education, training, personal development and recreational services for the benefit of the community.
- They provide a large number of services at the centre, such as youth and after school clubs, adult training, services for older people, and fitness classes

### **Proposed activities**

- Will continue to develop Trinity House Community Resource Centre as a thriving hub of community activity
- Want to develop the LINK Older Peoples Services that hold regular sessions at Trinity House

**Neighbourhood(s) in which this organisation operates**: They work with residents largely in Central/South Manchester wards, including Moss Side, Rusholme, Fallowfield and Withington

Webpage address: www.trinityhousecrc.org.uk

Postal address: Trinity House

Grove Close, off Platt Lane

Rusholme

Manchester

M14 5AA

## **Turkey Lane and Monsall Neighbourhood Centre**

## **Summary**

- Turkey Lane and Monsall is a community centre which provides relevant and accessible activities for local residents that will improve their well-being and health and encourage active participation in the life of the local community.
- These activities include youth clubs, a women's activity group, advice sessions, computer drop-ins, drama groups, healthy eating workshops, etc.

## **Proposed activities**

 Will continue to deliver and support the range of activities that are within the centre, such as the over 50's group, a music project, pop up sports, and a junior youth club.

**Neighbourhood(s) in which this organisation operates**: They primarily work with residents in the Harpurhey and Miles Platting and Newton Heath wards

Webpage address: www.tlmcentre.co.uk

Postal address: 1 Jocelyn Street

Monsall

Manchester

M40 8PR

## **Venture Arts**

### **Summary**

- Venture Arts works with learning disabled people, supporting them to play a
  valued role in Manchester's vibrant culture. Through their arts studio in Hulme
  and outreach projects, Venture Arts supports learning disabled people to build
  their ability, skills and confidence.
- Activities include an arts club, a cultural enrichment programme, and programme that sees learning disabled adults pass their art skills on through becoming learning mentors in Manchester skills.

### **Proposed activities**

• Will continue their artistic programmes and develop the skills, confidence, and wellbeing of their service users.

**Neighbourhood(s) in which this organisation operates**: They work throughout Manchester

Webpage address: www.venturearts.org

Postal address: 43 Old Birley Street

Hulme

Manchester

M15 5RF

### **Wai Yin**

### Summary

- Wai Yin Society has been supporting, empowering and working in partnership
  with Chinese individuals and families, becoming one of the largest Chinese
  community centres in the UK. As the Society has grown, they have developed
  a range of services for Chinese men and women and for other ethnic minority
  groups, including Somali, Pakistani, Bangladeshi, Indian and many European
  nationalities.
- Services offered include information and guidance, mental health support, education, training and employment services, cancer support, and an elderly carers project.

## **Proposed activities**

- Continuing existing activities of mental health services, carer's services, and advice services in their 3 centres.
- Will develop skills and confidence of existing volunteers

**Neighbourhood(s) in which this organisation operates**: works with residents throughout Manchester, with centres based in Ancoats and Clayton, Cheetham Hill, and Ardwick

Webpage address: www.waiyin.org.uk

Postal address: 66-68 Swan Street

Manchester

M4 5JU

# **Whalley Range Community Forum**

### **Summary**

- Whalley Range Community Forum support and work with residents to create
  a stronger community and to reduce isolation by providing a wide range of
  activities and conversation to increase participation. Activities are focused on
  supporting people to feel connected to their community.
- Activities provided include regular classes, talk English beginners, tai chi, afternoon tea for older residents, keep fit for women, and basic computer class
- The Forum also supports new local groups to establish themselves, helping them to develop a track record so that they are able to apply for funding in their own right

#### **Proposed activities**

Will continue their activities in improving residents health and wellbeing. They
will also continue to their range of activities that support older people

**Neighbourhood(s) in which this organisation operates**: The majority of work is with resident in the Whalley Range ward and surrounding areas.

Webpage address: www.whalleyrange.org

Postal address: JNR8 Youth & Community Centre

Cromwell Avenue

Whalley Range

Manchester

M16 0BG

# **Whitemoss Club for Young People**

## **Summary**

- Whitemoss Club provides an inclusive, vibrant and inviting social space to the people of Blackley, helping to raise their aspirations
- They provide services such as youth and play opportunities for local children, after school clubs, holiday provision for young people, work club, a lunch club for the elderly, and the North Manchester age friendly group "Nomads"

### **Proposed activities**

- Continuing to support the people of North Manchester
- Will also continue to encourage volunteering

**Neighbourhood(s) in which this organisation operates**: the majority of work is with residents in Charlestown ward and north of Manchester

Webpage address: http://whitemossyouthclub.blogspot.co.uk/

Postal address: Elliott House

Southdown Crescent

Blackley

Manchester

M9 7DQ

### Women MATTA - Women in Prison

### Summary

- WomenMATTA is a women's centre for women in Manchester and Trafford.
   WomenMATTA provide practical and emotional support, advocacy and advice to women at all stages of the criminal justice system, namely at point of arrest, for women serving community orders, and women leaving prison in both 1-2-1 and group settings.
- WomenMATTA are also part of the Greater Manchester Women's Support Alliance, which is made up of 9 women's centre across the region. They work with the Probation Service and GMP to deliver the regions 'whole system approach' for women in the criminal justice system.

### **Proposed activities**

- Will continue to deliver the Women's Community Service, a service that provides 1-2-1 support and a drop-in centre to women 'at risk of' offending.
- They will also employ a project worker that will continue to provide outreach, advocacy and support to women in or at risk of being involved in the criminal justice system

**Neighbourhood(s) in which this organisation operates**: They work with residents throughout Manchester

Webpage address: http://www.womeninprison.org.uk

Postal address: WomenMATTA

St Wilfrid's Enterprise Centre

Royce Road

Hulme

Manchester

M15 5BJ

# **Wythenshawe Good Neighbours**

### Summary

- Wythenshawe Good Neighbours (WGN) provides social and creative opportunities for citizens aged 50+ in the Wythenshawe community to engage with their community, be it as a service user, a volunteer, a collaborator or simply helping an older person to live a more independent life.
- They do this through recruitment, selection, training and extended support of
  volunteers, improving the social networks of their older citizens and
  signposting them to activities and social spaces within their own community.
  Specific activities befriending, community lunches and trips out, advocacy and
  provision of advice and guidance, social, cultural and economic opportunities
  and creating more positive images of older citizens in promotional materials.

### **Proposed activities**

• They will continue to support the local neighbourhood, and want to raise the profile of WGN in the area to attract more volunteers to cope with the increasing demand for their services. In addition WGN plan over the next 3 years to develop an age friendly later life resource which will include a welcoming, homely space in a community setting for residents and volunteers and a designated training space.

**Neighbourhood(s) in which this organisation operates:** They primarily work with residents in the Wythenshawe ward

**Webpage address:** http://www.wythenshawegoodneighbours.com/

Postal address: Captain J R Greenhalgh Legacy CIC/ Wythenshawe Good

Neighbours

92 Calve Croft Road

Peel Hall

Manchester

M22 5FU